



**ANNUAL
REPORT
2019**

Our Year at a Glance

IN
2019





\$1.4 MILLION

Towards Water and
Sanitation
Programmes



150,000+

People given access to
primary health care services
throughout our Primary
Health Care centres



15,000+

Children receiving quality
education and a chance to
dream of a brighter future



\$1.3 MILLION

Towards Emmergency
Relief & Welfare
Programmes



\$0.9 MILLION

Towards Peace Building,
Governance & Advocacy
Programmes



\$5.1 MILLION

Towards Livelihoods,
Ressilience & Suatainable
Deveopment
Programmes



TABLE OF CONTENTS

| | |
|-------------|--|
| 05 - | VISION & MISSION |
| 06- | STRATEGIC AREAS |
| 07 - | WHO WE ARE |
| 09- | MESSAGE FROM THE CHARIMAN & DIRECTOR |
| 11 - | BACKGROUND |
| 13 - | EDUCATION & LEARNIND CENTERS |
| 19 - | WATER, SANITATION & HYGIENE AND HEALTH |
| 29 - | FOOD SECURITY & SUSTAINABLE LIVELIHOOD & ECONOMIC DEVELOPMENT |
| 42 - | PEACE-BUILDING & GOVERNANCE |
| 47 - | SOCIAL DEVELOPMENT |
| 54- | PARTNERS AND SUPPORTERS |
| 55- | FINANCIAL STATEMENTS |



VISION

We envision a day when there is no more poverty in the Horn of Africa and every person's dignity is protected, especially those affected by human and natural crises.

MISSION

To provide people affected by human and natural crises in the Horn of Africa with emergency relief, educational programs, clean water and food security, health care, protection for children and orphans, sustainable socio-economic programs, and to promote peace-building and effective governance, while integrating our values of respect, impartiality, quality, accountability, advocacy and innovation in all our work.

CORE VALUES

RESPECT

We are committed to treat the people we serve with dignity and to listen to them for solutions that work for them.

NONPARTISAN

We believe in serving all people who are in need with impartiality and in an equitable manner.

QUALITY

We strive to meet our objectives, serve our beneficiaries and satisfy expectations of all stakeholders to the best of our ability.

ACCOUNTABILITY

we are committed to being responsible and transparent in all our activities.

ADVOCACY

We seek to ensure that the most vulnerable people in our society are able to take part in decisions that affect their lives.

INNOVATION

We are a learning organisation dedicated to seeking appropriate and effective interventions for poverty and enhancing the standard of living in the Horn of Africa.

PROGRAM AREAS



WHO WE ARE

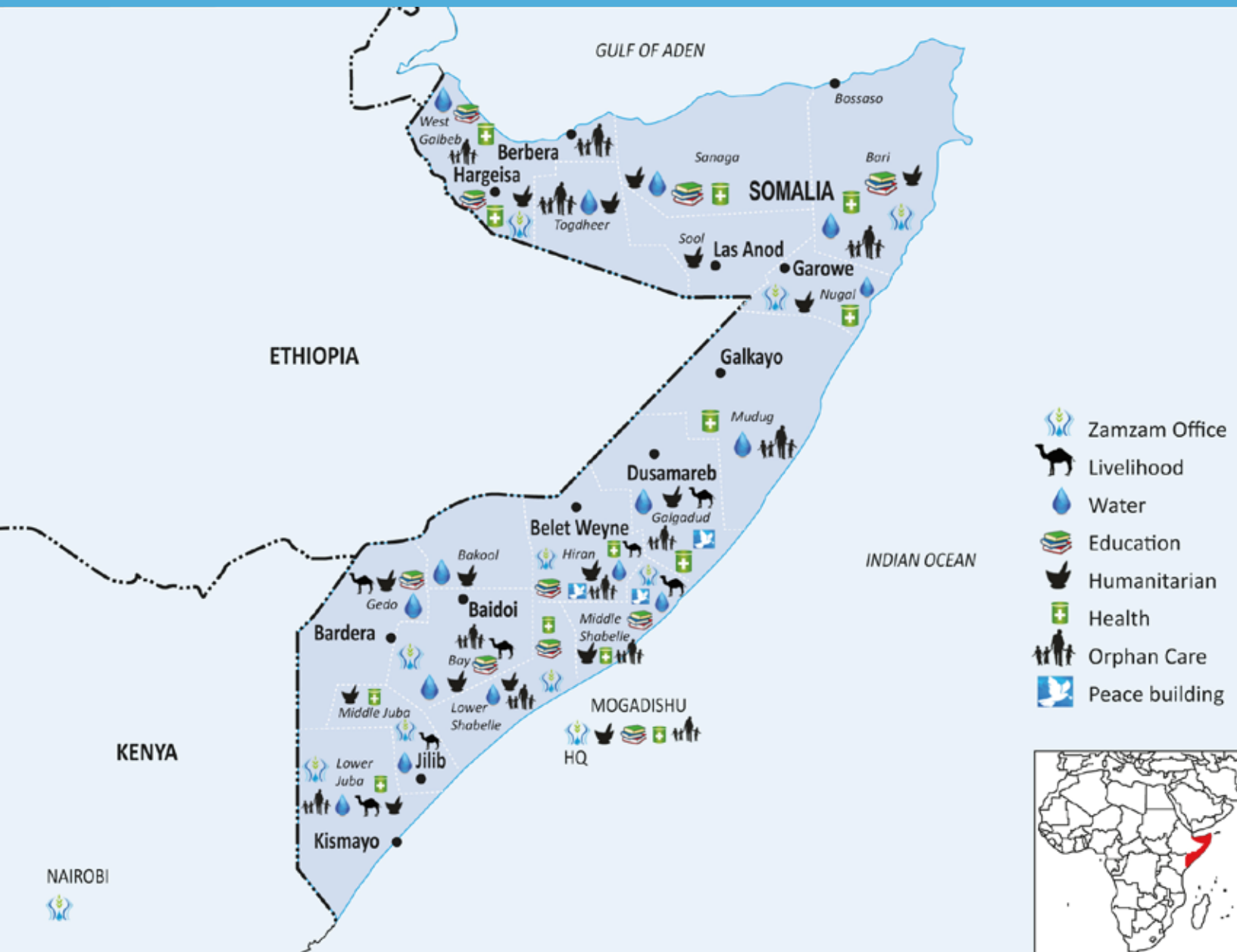
Zamzam Foundation exists to improve the lives of vulnerable people affected by human and natural disasters and other threats to their well-being. We began our work in Mogadishu, Somalia in 1992 as a non-governmental, not-for-profit humanitarian and development charity soon after the collapse of the Central Government of Somalia which coincided with a severe drought that affected millions of Somalis. Since then, we have grown to become the largest national humanitarian and development organization in Somalia with almost three decades of experience providing relief and socio-economic support services to those most affected by the joint forces of conflict, war and recurrent climatic shocks. Our organization's headquarters are in Mogadishu, with field operation offices across the country and international offices in Kenya and Turkey.

Our programs are focused on serving children and marginalised people in the Horn of Africa - children, adolescent boys and girls, women, persons with special needs, and other marginalized groups and internally displaced persons (IDPs). The sectors we work in are humanitarian relief, health care, education, orphan and childcare, economic development and sustainable livelihood, water and sanitation as well as peace-building and governance.

Our organization is a member of various international humanitarian consortiums and networks and has consultative status with the Organization of Islamic Cooperation (OIC)'s Office for the Coordination of Humanitarian action. Zamzam is ISO-certified.



THE AREAS WE WORK IN



MESSAGE FROM

Chairman and Director General

To achieve its social aims and mission and to make the organization and its programs more efficient in the service of its beneficiaries, Zamzam Foundation constantly strives to improve quality. In 2019, we undertook a thorough review of all our programming and steering systems, guidelines, processes and practices, resulting in the development of a Strategic Plan for 2020 – 2024, which is a consolidation of lessons learnt, experiences lived and new practices accumulated over 28 years.

We enter 2020 with renewed vigour and strengthened ability to better address people's needs with equity and dignity and remain accountable to all stakeholders.

We thank Zamzam Foundation's board and staff, community members, partners and donors for participating and supporting our planning process

During 2019, Zamzam Foundation remained consistent in its mandate to work directly with the most vulnerable and impoverished communities in the Horn of Africa and their representatives to deliver humanitarian relief and development support.

In this report, we are pleased to share the impact of some of Zamzam's work in communities across Somalia. We implemented a number of health, nutrition and WASH programs, especially in the flood-hit areas in South Central Somalia, where our field staff have been on the ground since the beginning of the disaster.

We also dug hundreds of wells, undertook several infrastructure projects, facilitated the provision of education programs to thousands of primary and secondary students, organized peace-building community dialogues which continued the achievements of the previous year in Heshiis Bulsho (Social Contract).

Food security, sustainable livelihoods and economic development programs including entrepreneurship programs, mentorship and advocacy were implemented to support youth, women and girls.

Our regular social service programs served thousands of destitute families, orphans and IDP camp residents with emergency supplies, cash disbursements, Ramadhan food baskets, Udhiya/Qurban, Eid gifts and celebration events.

.Despite the numerous efforts of local and international workers to mitigate the suffering of Somali people, the scale and scope of the humanitarian crisis in Somalia remains challenging and requires continued assistance. Zamzam Foundation has always had formidable partners and supporters by its side to enable the fulfillment of our mission. Major United Nations agencies , donors and NGO partnes continue to sustain critical program areas at Zamzam. We look forward to the next five years, as we implement our 2020-2024 Strategic Plan. With your help, we are confident that we will be successful in our mission not only to address the impact of poverty, protracted civil war and climatic shocks on the most vulnerable people in Somalia but to also empower people to be the agents of change in their lives. We look forward to another fruitful year of working together.

On behalf of our colleagues at Zamzam Foundation, we take this opportunity to extend our gratitude to all our partners, supporters and volunteers without whom our work would not have been possible. Thank you!

Sincerely



SHUAIB ABDULLATIF
Chairman,
Zamzam Foundation

A handwritten signature in black ink, appearing to read 'Shuaib'.



OMAR JAMA
Director General,
Zamzam Foundation

A handwritten signature in black ink, appearing to read 'Omar'.



Despite the complex socioeconomic and political factors resulting from decades of political instability, Somali people are experiencing a revival of hope towards the future and the possibility of moving towards peace. Economic recovery from the 2016/17 drought took time but is slowly taking place. However, Somalia still remains one of the poorest countries in the world and more than half of the Somali population lives below the poverty line, existing on less than \$2 per day, according to recent UN statistics.

Widespread poverty affects Somali people in all aspects of their lives, especially for households in IDP camps. Like many of the world's impoverished people, the majority of Somalis depend directly on the benefits they can get from their natural environment and so they become highly vulnerable to changes in climate. In 2019, the Gu' season between April and June led to low agricultural production which resulted in high food prices. Poor people are unable to purchase food and many suffer from malnutrition and health problems. One of the important reasons for mass displacements of Somalis is the search for food, livelihood and stability. The UN puts the number of internally displaced Somalis as of December 2019 at 2.6 million. The cycle of poverty continues and so does the work we all have to do together to help our brothers and sisters who are suffering.

For the last twenty-eight years, Zamzam Foundation has invested resources, energy and time on various development initiatives dedicated to the following key areas: education, emergency relief, health and nutrition, sustainable access to clean water (WASH), improving livelihoods, empowerment of women and girls, building and maintaining of community learning centres, orphanages and childcare programs as well as engaging in innovative post-conflict social transformation and peace-building.

OUR VISION GOING FORWARD (2020-2024)

RESILIENCE - Access to basic services in health, education, nutrition, hygiene, income generation and child protection is a central determinant of resilience in society.





1

**EDUCATION &
LEARNING CENTRES**

**WORKING TOGETHER TO PROTECT
LIFE AND HUMAN DIGNITY**



Zamzam's Education sector has been continuously improving without major interruptions, despite the protracted instability in the country. The education department continues to maintain formal quality education for the more than fifteen thousand students in all levels attending its 120 schools.

The Zamzam Foundation continued the operation of formal schools and opened new Primary and Kindergarten school, Furat, in Hargeisa, Somaliland and is in process of putting two new schools, one being at the IDP camp in Garasbaalay in operation.

According to recent UN statistics, Somalia's school-aged children number about

4.5 million but only **35% of girls** and **41% of boys** attend school.

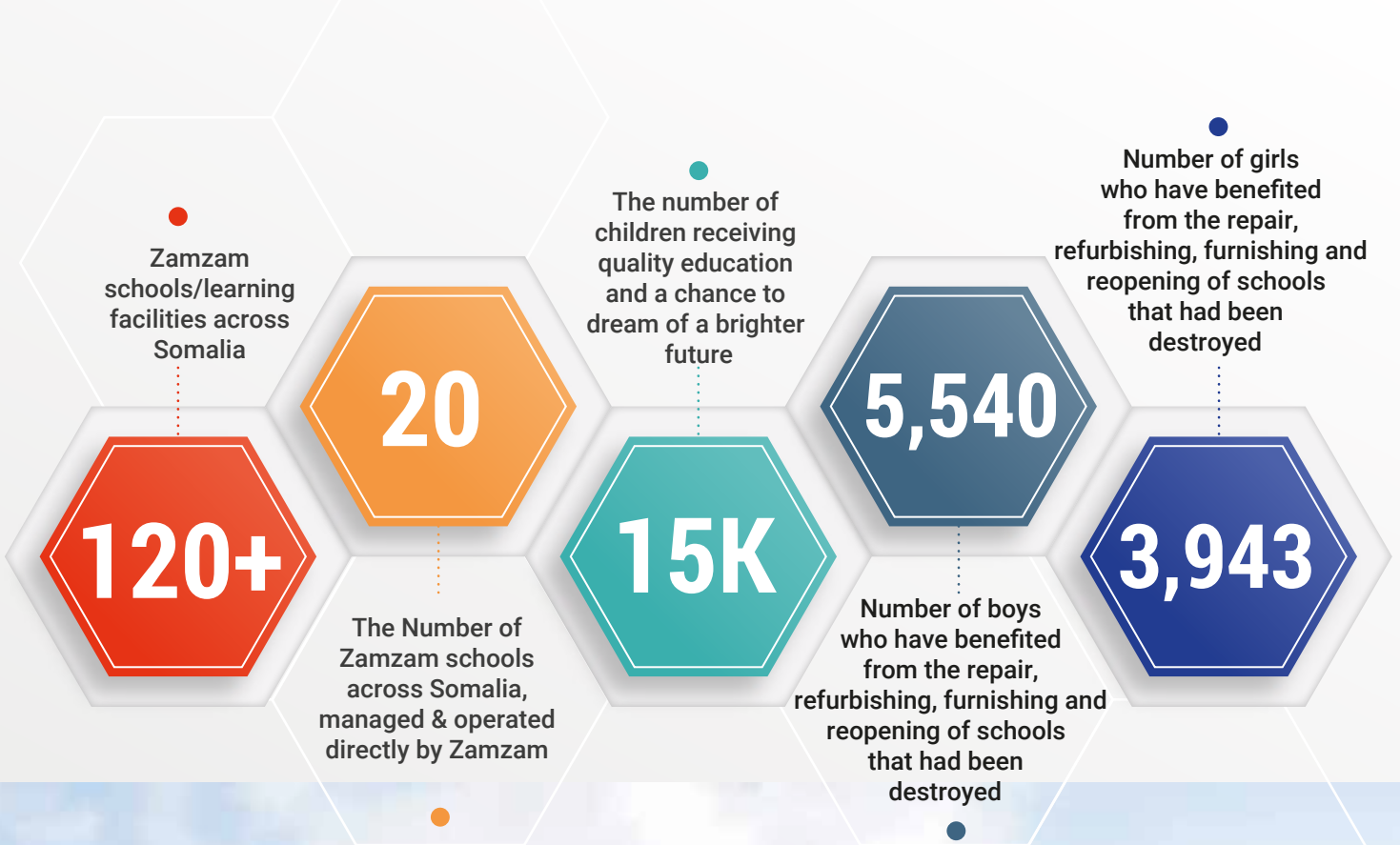
3Million
CHILDREN NOT IN SCHOOL

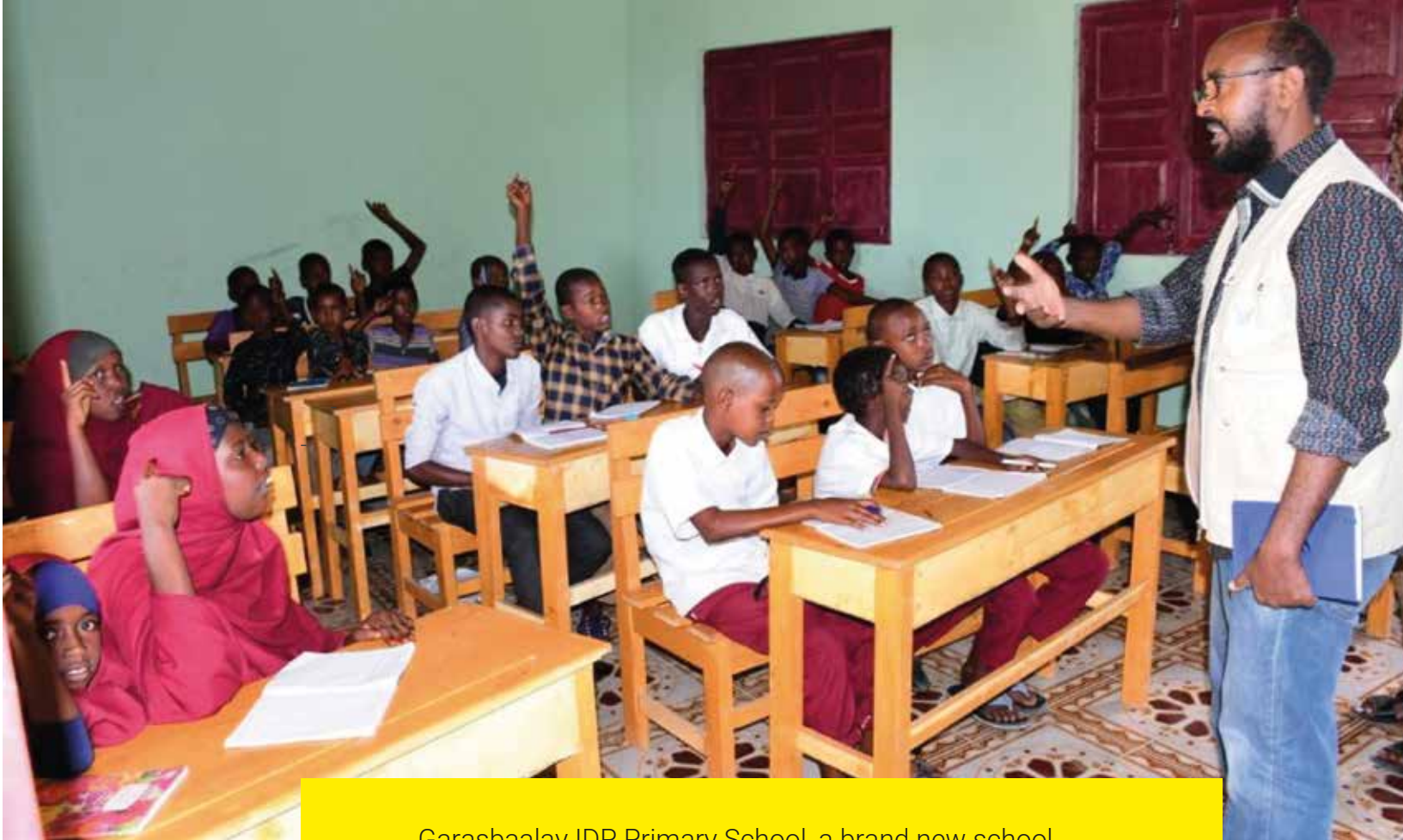


The Al Fajr School, one of the most prominent schools in Somalia, is equipped with a modern scientific laboratory, providing practical experience for students in physics, chemistry and biology.

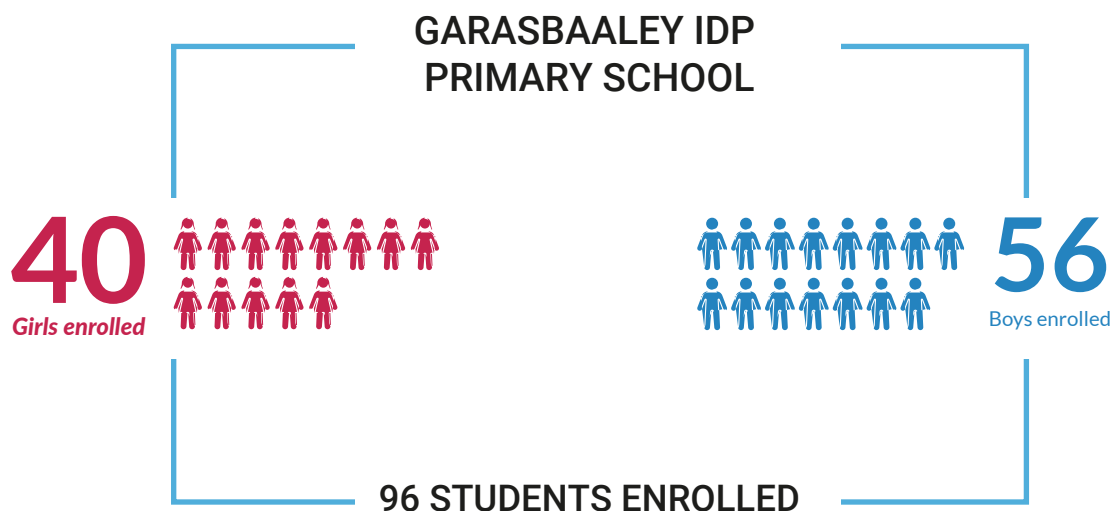
Zamzam also provides teachers with relevant teaching support aid and materials.

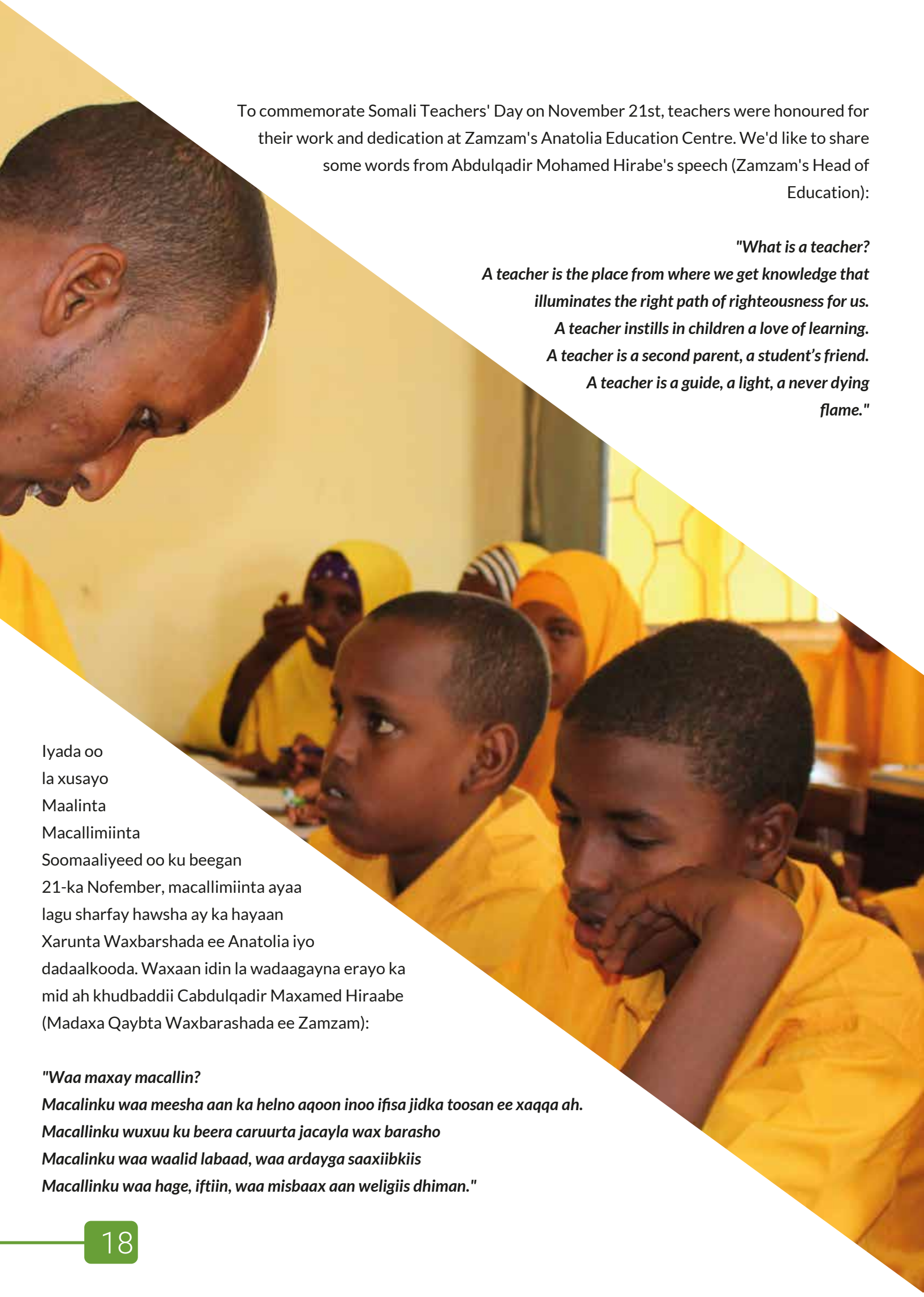
The reasons for the lack of access to education for so many Somali children are many and complicated and include lack of learning facilities, high cost of learning and high rate of dropouts as a result of displacement. The highest number of school-aged children not attending school is found in IDP households. Girls face extra challenges such as early marriage, being busy with household chores and restricted movement due to safety concerns.





Garasbaalay IDP Primary School, a brand new school built and opened by Zamzam in December 2019 at the Garasbaalay IDP camp in the outskirts of Mogadishu





To commemorate Somali Teachers' Day on November 21st, teachers were honoured for their work and dedication at Zamzam's Anatolia Education Centre. We'd like to share some words from Abdulqadir Mohamed Hirabe's speech (Zamzam's Head of Education):

"What is a teacher?

A teacher is the place from where we get knowledge that illuminates the right path of righteousness for us.

A teacher instills in children a love of learning.

A teacher is a second parent, a student's friend.

A teacher is a guide, a light, a never dying flame."

Iyada oo
la xusayo
Maalinta
Macallimiinta
Soomaaliyeed oo ku beegan
21-ka Nofember, macallimiinta ayaa
lagu sharfay hawsha ay ka hayaan
Xarunta Waxbarshada ee Anatolia iyo
dadaalkooda. Waxaan idin la wadaagayna erayo ka
mid ah khudbaddii Cabdulqadir Maxamed Hiraabe
(Madaxa Qaybta Waxbarashada ee Zamzam):

"Waa maxay macallin?

Macalinku waa meesha aan ka helno aqoon inoo ifisa jidka toosan ee xaqqa ah.

Macalinku wuxuu ku beera caruurta jacayla wax barasho

Macalinku waa waalid labaad, waa ardayga saaxiibkiis

Macalinku waa hage, iftiin, waa misbaax aan weligiis dhiman."

36

10
Schools
In Progress

3 Schools
Constructed
In Puntland

7 Schools
Constructed
In Somaliland

16
Schools Constructed
In South Somalia

**SCHOOLS
CONSTRUCED
IN 2019**

Gawsaweyne Girls School completed this year in Hargeisa, Somaliland





Multi-purpose Learning Centre in Sarkuz , Mogadishu City, Banadir Province

The construction of a Multi-purpose Learning Centre in Sarkuz, Mogadishu City, Banadir Province, was welcomed by the community. It consists of:

- ✓ ***School with 8 classrooms with washrooms, administrative office and teachers' room***
- ✓ ***Medium-sized mosque with 250 prayer spots and a washroom***
- ✓ ***The clinic and the guard room and the cafeteria***
- ✓ ***Imam room and muezzin room with a washroom***
- ✓ ***Benefits about 500 people***



2

**WATER,
SANITATION
& HYGIENE,
HEALTH**

**WORKING TOGETHER TO PROTECT
LIFE AND HUMAN DIGNITY**

97

**SHALLOW
WELLS**

Benefiting 4360 families in Hiiraan, Banaadir, Lower Shabelle, Middle Shabelle, Bay, Bakool, Somaliland and Puntland.

19

**ARTESIAN
WELLS**

Benefiting 9,500 families in Banaadir, Lower Shabelle, Middle Shabelle and Hiiraan.

4

BORE HOLES

Benefiting 11,200 families in Xarfo-Puntland, Gabiley-Somali land, Afgoye- Middle Shabelle and Jalalaqi-Hiiraan

18

**REHABILITATED
WELLS**
6000
beneficiaries



WASH



19 artesian wells were dug in Banaadir,
Lower Shabelle, Middle Shabelle and
Hiiraan.

9,500
families benefited.

The wells have the following specifications

- ✓ *Depth: 250 meters*
- ✓ *A water tank, capacity of 22.5 cubic meters and length of 8 meters*
- ✓ *Two generator rooms*
- ✓ *A warehouse area of 20 square meters per room*
- ✓ *3 livestock basins with an area of 1.5x 4 meters*
- ✓ *An umbrella with pipes for human use*
- ✓ *A platform for vehicles and tanks*
- ✓ *A generator with a power capacity OF K30 and*
- ✓ *An electric pump with a power of 15 hp 15*
- ✓ *Solar system (solar system)*



The settlements around the River Juba and River Shabelle as well as communities far from urban centres and IDP sites across Somalia have been the most affected populations by climatic shocks this year. Many Somalis in refugee/temporary shelters live in highly congested and poor conditions, with hardly any WASH facilities and services. This increases their vulnerability to disease outbreaks and puts residents at risk of many other socio-economic dangers, brought about by combined factors of conflict, displacement, malnutrition, food insecurity, and lack of resources to cope adequately. When people are displaced, they have no control over their lives, what they will eat, their safety and hygiene. WASH limitations increase the risks faced by girls and women who are the targets of gender-based violence (GBV). Another group that faces limitless challenges are Somalis with disabilities. They face multiple barriers to accessing WASH facilities and other basic services and there are no specialized programs available for them.

JALALAQSI DISTRICT - December 2019

About 25,000 people (3,750 men, 6,250 women and 15,000 children benefited. As a result, the community has

- - improved access to safe water
- - promotion of hygiene and sanitation across dozens of regions

A new emergency WASH project was started on December 1st 2019 to serve flood-affected communities in Buuloburde. It is estimated that about 20,248 people will benefit (5,670 men, 5,872 women, 4,253 boys and 4,453 girls).

SUCCESS STORY

ZAMZAM WASH PROJECT -

Reducing the burden for Women and Girls

Maryan Madhalab Yahye, her daughter and community member no longer have to travel 7kms to fetch water but walk a few steps to the newly rehabilitated well.



“
My name is Maryan Madhalab Yahye mother of six children and a housewife living in Baqdaad village which is about seven kms from Jalalaqsi Town. We used to face hardships in accessing safe drinking water and we used to send our children to go to the river, two kilometres away, to fetch water for drinking and domestic use. Fetching water from the river was stressful and perplexing and causing concern, grief and headache to us. Now, thanks God, we have safe water in our village accessible to all our community and no more worries and woes after upgrading our well which was dysfunctional before. Now health conditions for our children improved. Since we got this water source, diarrheal diseases got reduced. I would thank those organization whom supported us namely Zamzam Foundation and their donors
”

Maryan's story is unique to her but her situation is not an isolated one. It is shared by 25,000 men, women and children in Jalalaqsi district of Hiran region affected by recurrent flooding and drought, about 12,500 of them being people displaced from their original settlements. Resulting severe shortage of sustained safe drinking water, sanitation services and proper hygiene practices have made villages in Jalalaqsi district some of the worst-affected locations in Hiran region. Zamzam had identified gaps in service provision in areas inhabited by IDPs and other vulnerable households, mostly in Jalalaqsi District, finding that more than 70% of the affected people could not afford the increasing cost of water, 65% of the shallow wells needed rehabilitation, and more than 75% of the IDPs did not practice safe hygiene and had limited knowledge on Cholera/AWD transmission and prevention.

An important goal of the project was to reduce the burden on women and girls of time spent in search of WASH resources. Prior to the rehabilitation of the well, it took more than 40 minutes for Asha and other female villagers to fetch water, a responsibility that fell mostly on women and girls as the majority of households in Jalalaqsi are female-headed. Proximity of the rehabilitated wells have made girls and women less vulnerable and exposed to gender-based violent instances and acts. IDPs, women, girls, boys and people with special needs were represented in planning, implementation and evaluation committees to ensure sustainable access to WASH facilities (latrines and hand-washing) by everyone in the community.



HEALTH

Millions of Somalis suffer from the effects of human and natural disasters. The combination of conflict, political instability, displacement and changing climate conditions continue to put immense pressures on access to basic health services for many Somalis, especially women, girls, children, elders, persons with disabilities and those living in IDP settlements. Resulting food insecurity, lack of clean water, poor hygiene and sanitation, disease and the loss of income thus feed into the vicious cycle of poverty.



A Somali woman will face a **one in 22 chance** of **dying from complications related to pregnancy or childbirth.**

Somalia has the sixth highest lifetime maternal death risk **(732 deaths per 100,000 live births)** in the world, despite most maternal deaths being preventable



In 2020, the UN predicts that **2.7 million Somalis**, mostly children under the age of five and pregnant and nursing women and girls will suffer from **acute malnutrition for lack of food and/or basic WASH services.**



Tuberculosis treatment is another main focus of Zamzam Foundation's work. **TB is a major killer in Somalia**, claiming numerous lives each year. Zamzam has been able to offset some of these fatalities by setting up **more than 12 testing, treatment and referral centers in the country**. Health, well-being and social development is closely tied to access to safe water, sanitation and hygiene. In the case of Somalia, erratic rainfall, protracted conflict and lack of adequate water sources have created barriers to access.



New health clinic established by Zamzam in Bal'ad District



BEFORE

She was quickly admitted to the OTP (Out Patient Therapeutic) program and after her condition improved, was transferred to the TSFP (Target Supplementary Feeding) program. Four months later, Deeqa gained weight (7.8 kgs), and is a robust, active little girl again and has put a smile on her parents' faces as well as on the workers' at Qalimow Health Facility.

Deeqa Abdi Omar, a two-and-half year old from Qalimow village, Bal'ad district, was suffering from severe malnutrition when she first came to the Qalimow Health Facility established by Zamzam. She has loving and caring parents who live in dire poverty and didn't know what to do for their child. When they brought Deeqa to Qalimo HF she weighed 6.7 kgs and her other vital statistics were quite alarming.



AFTER

With support from various funding partners, Zamzam's health and nutrition department accomplished the following:

200

CATARACT OPERATIONS IN HODAN DISTRICT



20 Static health facilities supported throughout Somalia

8 Primary health care, one hospital

12 TB Treatment Centres

Health Services Provided

- Primary health care (child and mother malnutrition treatment.
- Child vaccination and immunization.
- Malaria, HIV AIDS and TB prevention and treatment.

150,000+

People given access to primary health care services throughout our Primary Health Care centres

76,879+

Children screened for malnutrition

15,720

Were admitted into the treatment processes

22,000+

People Reached in Our TB Prevention & Treatment Program

19,014 Screened

3,412 Put into Treatment Program

30,000+

Patients visited and sought treatment in our Arafat hospital during 2019



3

**FOOD SECURITY,
SUSTAINABLE
LIVELIHOOD
& ECONOMIC
DEVELOPMENT**

WORKING TOGETHER TO PROTECT
LIFE AND HUMAN DIGNITY



FOOD SECURITY & SUSTAINABLE LIVELIHOODS

Food insecurity in Somalia in 2019 remained high and widespread. Malnutrition continues in many parts of Somalia despite concerted international efforts. According to the UN, projected acute food insecurity affects 6.3 million Somalis.



The growing number of IDPs due to drought, conflict and lack of livelihoods is one of the major reasons contributing to food insecurity. Between January and July 2019, 240,000 Somalis were displaced across the country.

Displacements were most significant in Southern Somalia, especially in the Lower Shabelle, Bay and Bakool and Banadir, where IDPs are full of those who have lost their regular means of livelihood. Many residents of IDP settlements resort to negative coping mechanisms due to the prolonged periods of displacement and loss of income.



700,000+

Somalis were displaced between January and November this year due to drought, flooding and conflict, according to the UNCHR

ECONOMIC DEVELOPMENT

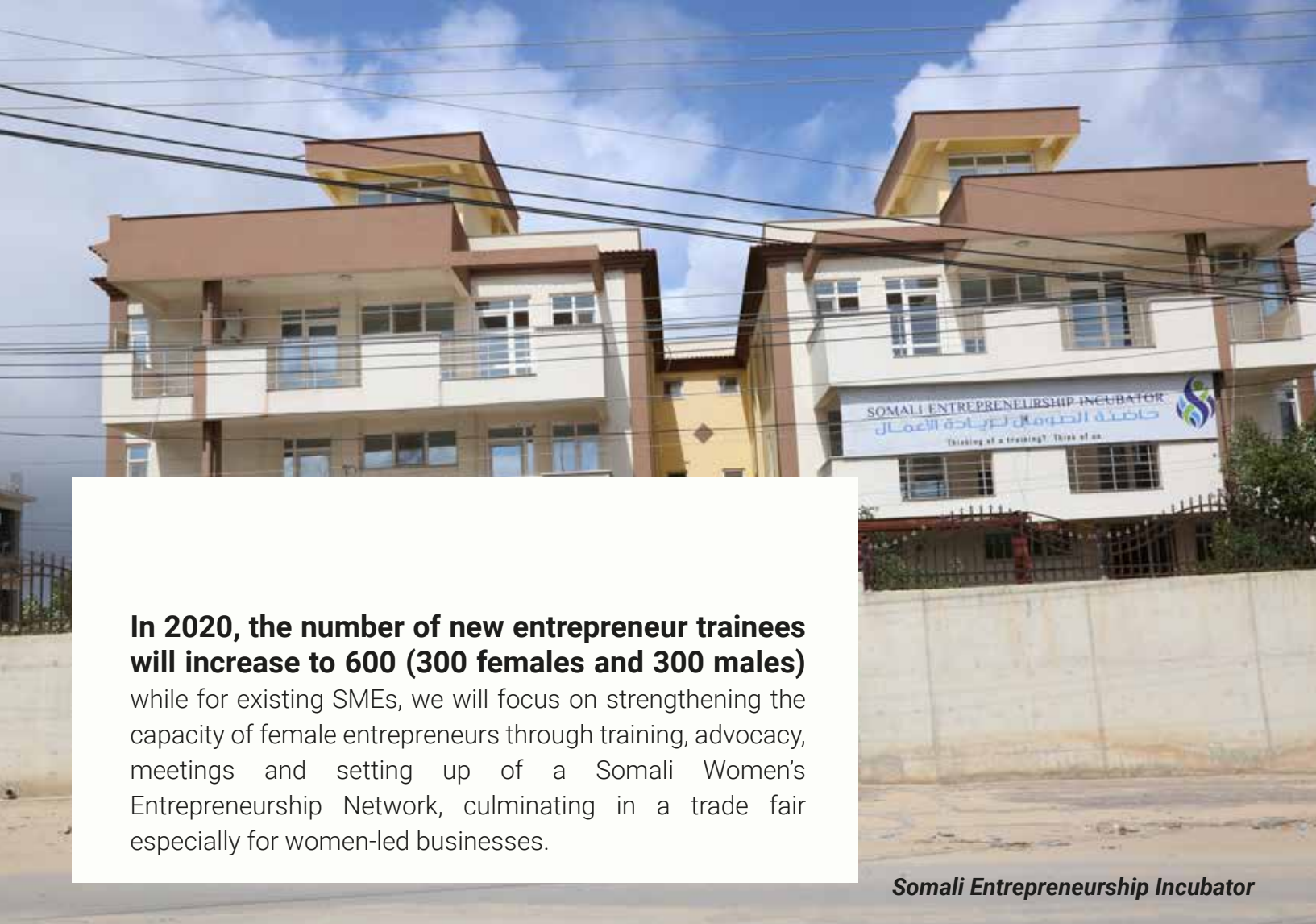
A photograph of a person operating an orange excavator. The operator is visible through the open door of the cab, wearing a light-colored shirt and dark pants. The excavator is positioned on a dirt mound, and its arm is extended upwards. The background shows a clear blue sky with some clouds and green vegetation. The overall scene suggests a rural or agricultural setting where heavy machinery is used for land preparation or construction.

Zamzam Foundation's programs are based on the premise of our belief that poverty can be ended through long-term and sustainable food security and economic growth.

Thanks to our donors and partners with their generous support, in 2019, Zamzam Foundation has been able to provide thousands of families with a means of income through livelihood interventions and income generation initiatives. We provide farmers with a generous supply of farm inputs like farm tools, seeds and heavy equipment support for land preparation and canalization. Farmers receive training on latest farming techniques and tools. In Lower and Middle Shabelle and Hiiraan regions, we constructed and rehabilitated major canals and irrigation systems to support farmers. Zamzam Foundation provides income generation programs and re-stocking for disadvantaged populations and women-led families living in poverty.

To encourage self-sufficiency and sustainable livelihoods and stimulate the economy, Zamzam Foundation provides heavy machinery, cattle and seeds, agricultural/livestock products and training to farmers. We support hundreds of families living in poverty by providing them with small-scale means of income generation such as sewing machines, dairy cows, capital for start-ups and SMEs (small and medium-sized businesses), as well as technical and marketing support.





In 2020, the number of new entrepreneur trainees will increase to 600 (300 females and 300 males)

while for existing SMEs, we will focus on strengthening the capacity of female entrepreneurs through training, advocacy, meetings and setting up of a Somali Women's Entrepreneurship Network, culminating in a trade fair especially for women-led businesses.

Somali Entrepreneurship Incubator

While Zamzam Foundation focuses primarily on emergency humanitarian assistance to people facing critical shortages of water, food, health services and livelihood support, we are also active in supporting new and established businesses to promote sustainable livelihoods. There are many Somalis who migrated from rural areas to urban, thus affecting food production and sustainable income.

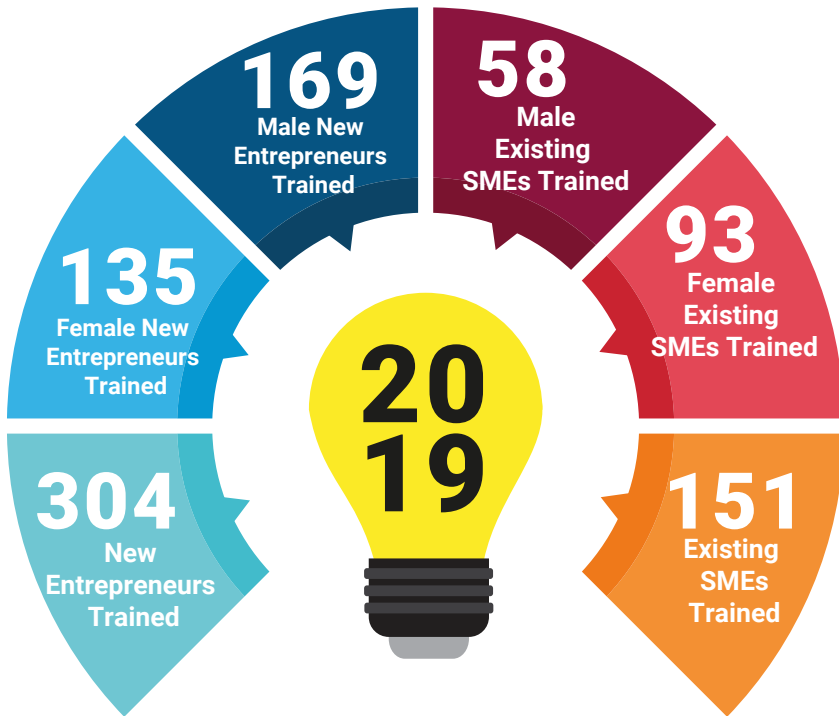
In 2019, Zamzam Foundation's Food Security and Sustainable Livelihoods program benefited thousands of poor families in Banadir, Hiiran and Lower Shabelle regions of Somalia through income generating activities, scholarship for students, salary supplements for teachers and subsidies/training for new and established entrepreneurs.



These programs were supported by various international NGOS. We are grateful to all our supporters, funders and volunteers for their support in launching successful projects that have helped thousands of Somalis to be independent and earn sustainable income to support their families.

SUSTAINABLE JOB CREATION FOR SOMALI YOUTH

It is also reported that 73% of the Somali population is below 30 years, and most of these young people lack a permanent source of revenue. One of Zamzam's priority areas this year was creating and supporting sustainable jobs for Somali youth. In 2019, with assistance from SPARK, we launched the Sustainable Jobs Creation for Somali Youth through Stimulating Entrepreneurship and Small Business Growth program. We trained 304 new entrepreneurs (135 females /169 males). We also trained 151 existing SMEs (93 females and 58 males).



Mogadishu (March 2019): First batch of young graduates from Zamzam's Somali Entrepreneurship Incubator.





A DREAM COMES TRUES

Najma, one of the two 1st Prize winners in an Entrepreneurship Competition in Mogadishu in November 2019, shares her story:

“

My name is Najma Mohamud Mohamed and I live in Mogadishu. I am grateful to Zamzam Foundation and SPARK, organizations that have done a lot for Somali youth and for Somalia. I have always dreamt of starting my own cosmetic shopping business but was unable to because of lack of resources. My family did not have the means either. Zamzam's training program has given me hope and courage and renewed faith that I can actually start my own business. I will never forget the day that I came first in an entrepreneurship competition! That was the day that I became fully convinced that my dream of starting a business would come true and I am grateful to Zamzam Foundation and look forward to a successful business. I call upon all Somali youth in all parts of the world and I say do not wait for someone else to do things for you. Be the ones that others can count on. With hard work, you will get to where you want to go

”



NAJMA



42

TUKTUKS
FOR MEN



20

GENERAL SUPPLY
STORES
ESTABLISHED
FOR LOCALS

127

SMALL SHOPS
FOR PEOPLE
IN BANADIR



189
PROJECTS

USD 368,480
TOTAL FUNDS



4

**PEACE-
BUILDING &
GOVERNANCE**

WORKING TOGETHER TO PROTECT
LIFE AND HUMAN DIGNITY



PEACE- BUILDING & GOVERNANCE

One of Zamzam Foundation's core programs is Peace-building and Governance, whose objective is to promote and strengthen social integration, cohesion and trust amongst communities with a history of long-standing, unresolved conflict while including all segments of society such as women, youth and traditionally marginalized clans. We work through peace platforms to organise inter-clan dialogues and peace initiatives with support from partners, supporters and international donors.



In 2019: after many months of community dialogues and clan reconciliation efforts, we are pleased to report success in one of our peace-building projects in Mataban District under the Wadajir Framework in collaboration with Somalia Stability Fund:

- ✓ **decreased incidences of new conflict**
- ✓ **goods and people freely moving between the clan boundaries in the District**
- ✓ **renewed trust and confidence between and among warring community members**

Wiilo, a mother of 9 children and the breadwinner of the family after the death of her husband through clan conflict, supports peace and is in the front line to make sure reconciliation is achieved:

I lost my husband through clan militia. My children are orphaned because of clan animosity. I don't want to see similar circumstances for my fellow women and mothers. I wholeheartedly thank Zamzam for their constant efforts in bringing reconciliation, peace and stability between these two communities

“

Wiilo Mohamud Olow, a female entrepreneur and a member of the Zamzam Foundation' peace platform from Bergidid, a town mostly inhabited by Hawadle clan, affirms that peace initiatives and reconciliations through Zamzam and SSF have greatly improved the business atmosphere. She says

The efforts put in place to gain back peace and reconciliation between these two communities have yielded fruits. Trust is slowly coming back; our businesses started picking up again and we can transact business along the road that connects us with our neighbours

”



Salad Elmi Dirie, 33 years old, from one of the sub clans fighting in Mataban District, completely closed his food store shop in Mataban town as a result of a road closure and insecurity between Mataban and Baladweyn Districts.

“

I can now support my family because my business is back and running. I have travelled to Mogadishu and Baladweyn without any fear of attacks from our neighbours. I feel peace now and I have forgiven all that happened in the past,' says Salad Elmi Dirie

”



A highlight this year of Zamzam's peace-building and governance work was the continuation of peace and amicable relations between the communities that had signed the Balanballe Heshiis Bulsho (Social Contract) the previous year, binding them to cease hostilities and promote reconciliation and peace and tranquility in the area. The Heshiis had been organized in Balanballe by ZAMZAM Foundation's Peace-building and Governance project team and the local leaders after many months of community dialogues and clan mediations. 200 delegates, hundred from each clan, participated and all the stakeholders were present from the Galmudhug Regional Authorities, ASWJ Group which recently

joined the GFS, the local administrations of Balanballe and Guriceel, the clan elders from Marehan and Ceyr Communities, youth, women's groups, the business communities and religious leaders from both communities. Each clan's grievances were acknowledged, and a compensation formula mapped out and modes of payment agreed upon.

A major contention between the two clans and identified as the main source of conflict were disputes over land and creation of new settlements. The two communities are pastoralists and move around with their animals. After signing the peace accord, the clan elders had agreed that no new settlements would be allowed in the disputed areas for pastoral communities. To support this decision, local authorities promised to provide full security and deploy security personnel on the forefronts and main hotspots for conflicts. The Heshiis Bulsho is indeed a great achievement for all concerned.

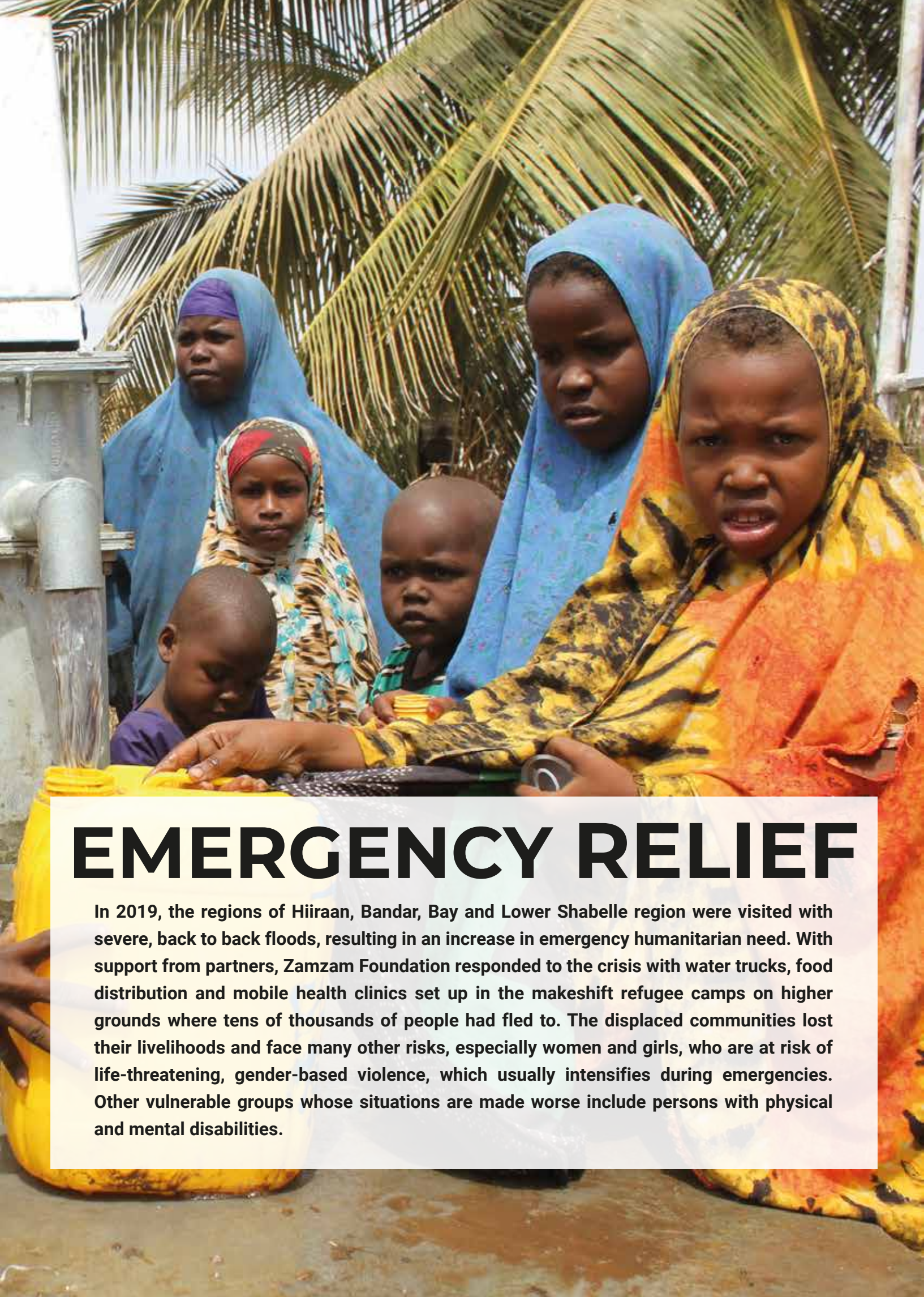
We hope to see a duplication of such accords across Somalia . To fortify the peace agreement, Zamzam Foundation conducted focused activities on strengthening the capacity of Balanballe District women groups, unifying the existing women groups, establishing an umbrella body and strengthening women organizations in Balanballe. It was evident throughout that women play a crucial role in bringing peace and reconciliation between communities. Next, using the Wadajir Framework and after ensuring peaceful coexistence and establishment of trust between the two communities, Peace Dividends were organized, where a series of stakeholder meetings and prioritized peace infrastructure projects were built in Balanballe.



5

**SOCIAL
DEVELOPMENT**

**WORKING TOGETHER TO PROTECT
LIFE AND HUMAN DIGNITY**

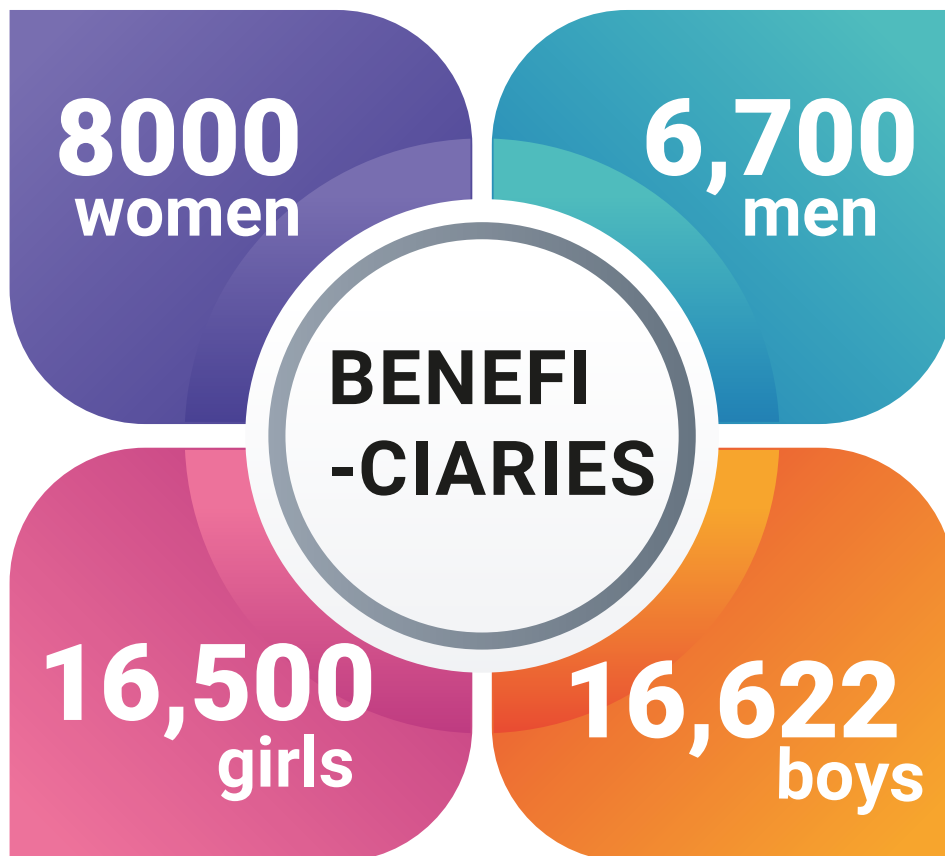


EMERGENCY RELIEF

In 2019, the regions of Hiiraan, Bandar, Bay and Lower Shabelle region were visited with severe, back to back floods, resulting in an increase in emergency humanitarian need. With support from partners, Zamzam Foundation responded to the crisis with water trucks, food distribution and mobile health clinics set up in the makeshift refugee camps on higher grounds where tens of thousands of people had fled to. The displaced communities lost their livelihoods and face many other risks, especially women and girls, who are at risk of life-threatening, gender-based violence, which usually intensifies during emergencies. Other vulnerable groups whose situations are made worse include persons with physical and mental disabilities.



- ✔ Distributed 4,637 food packages
- ✔ Supplied clean water through 500 water tank trucks
- ✔ Set up and ran 5 mobile clinics




A woman wearing a blue hijab is focused on sewing a piece of green and yellow striped fabric on a yellow sewing machine. In the background, other women are seated at sewing machines in a well-lit room, suggesting a training or workshop environment.

WOMEN & GIRLS EMPOWERMENT

Through the Women Empowerment Program, 200 from impoverished households were trained on tailoring in 2019. Once they completed the training, they were each provided with a sewing machine, tradition crafts and cooking skills so that they could explore potentials of earning an income with it.

910 impoverished families in Banadir region benefitted from the program

A woman wearing a light pink hijab and a white top is speaking into a black microphone. She is holding a large bunch of fresh green herbs, possibly cilantro, in front of her. The background shows an outdoor setting with a white wall and some greenery. A blue arrow graphic is in the top left corner, and a red arrow graphic is in the bottom right corner.

Zamzam Foundation has prioritized the empowerment of women and has developed specialized skills-training and income-generation programs such as the establishment of markets, handcraft, tailoring, kick-start grocery shops, live-stock restocking and management of small mills from the time of their inception.

Zamzam will continue to support women and girls in order to facilitate their role as productive and proud contributors to their communities.

ORPHAN CARE AND SPONSORSHIP

10,000 orphans were cared for in 2019 and the livelihoods of their host families was improved through financial assistance by Zamzam Foundation. In addition to education and health care, we provided dairy cows, goats, sewing machines and cash payments to impoverished host families as well as emergency food distribution, Eid clothes and fun activities including art and play





Iftaar dinner provided for 30 days during Ramadan 2019, to orphans in various locations

RAMADHAN

Throughout the year, Zamzam Foundation has ongoing programs that support people where they are, with food, water, fees and scholarships, housing, capacity-building and training and other region-specific assistance

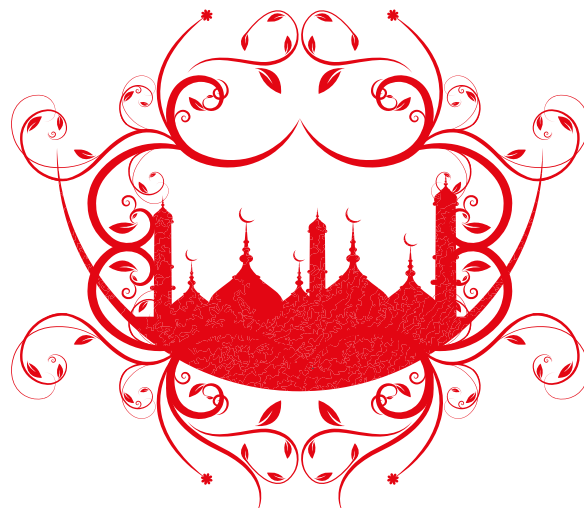
THIS PAST RAMADHAN

5,528

FOOD PACKAGES

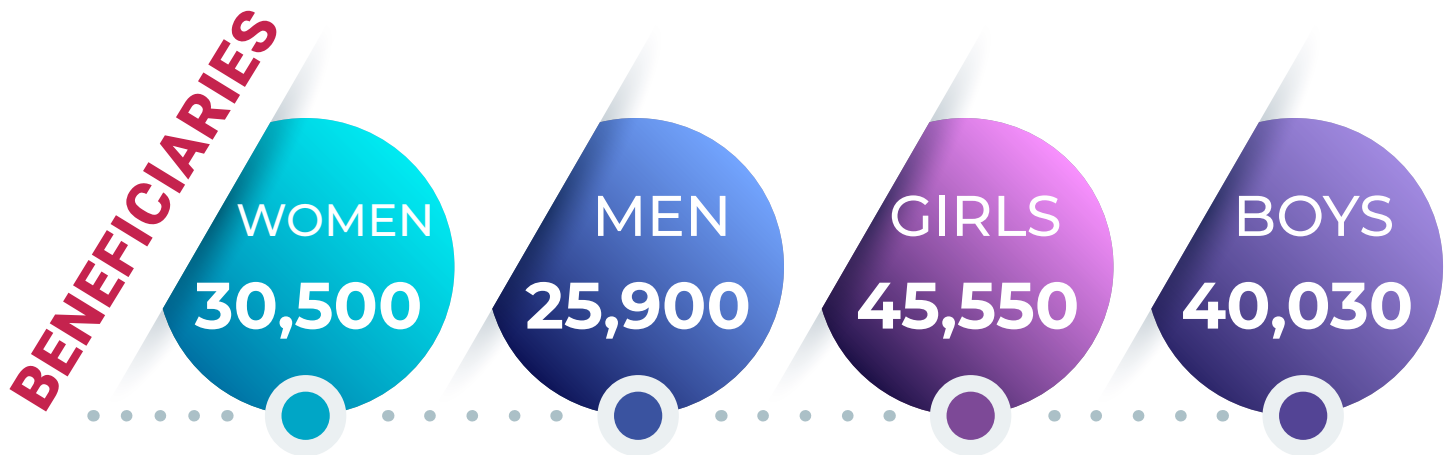
30,216

IFTAAR HOT MEALS



UDHIYA / QURBANI

During this year's Udhiya period, Zamzam with the help of generous donors purchased 2271 cows and 7212 sheep/Goat and 1 camel slaughtered and distributed the meat to 141,980 people living in poverty in Somalia and Kenya.



141,980

PEOPLE LIVING IN POVERTY IN
SOMALIA AND KENYA WHO BENEFITED



EID

Orphaned and other groups of highly vulnerable children and families continue to be primary beneficiaries of Zamzam's seasonal projects such as the provision of gifts during the two Eid holidays: Eid-ul-Fitr and Eid-ul-Adha. Children and their host families receive special foods, new clothing, toys. They go on excursions and picnics where they spend the day playing

For Eid celebrations, **910 orphans were provided with new clothes.** Program beneficiaries were in different groups living in Banadir, Lower Shabelle. Hiiran regions of Somalia, as well as in Somaliland.

910 ORPHANS WERE PROVIDED WITH NEW CLOTHES



PARTNERS AND SUPPORTERS

We take this opportunity to thank all our partners, funders and supporters in their continued commitment to assist Zamzam Foundation to address the impact of poverty and bring about positive and sustainable change in the lives of the most vulnerable people in Somalia. We look forward to working again with you for the achievement of enduring peace and prosperity. Our work would not be possible without your support. Thank you.



A photograph of three young girls in a science laboratory. They are wearing pink headscarves and lab coats. The girl in the center is holding a yellow test tube and looking intently at it. The girl on the left is also looking towards the camera. The girl on the right is wearing a black face veil and looking towards the camera. In the foreground, there are several glass test tubes in a metal rack, some containing colored liquids. The background shows a window with a metal grille.

“

All of Zamzam Foundation's work has been made possible because of the commitment and dedication of our local and international NGO partners in humanitarian aid and development, our volunteers and staff. All of you have contributed your support in unique ways to our work and each and every one of you is valuable, appreciated and critical to our mission of alleviating poverty in Somalia.

CONTACT

✉ info@zamzamsom.org

📘 Zamzam Foundation

🐦 @zamzamsom

🌐 <https://zamzamsom.org>