



Annual Report 2020

© All photos in the report were taken by Zamzam Media Staff.

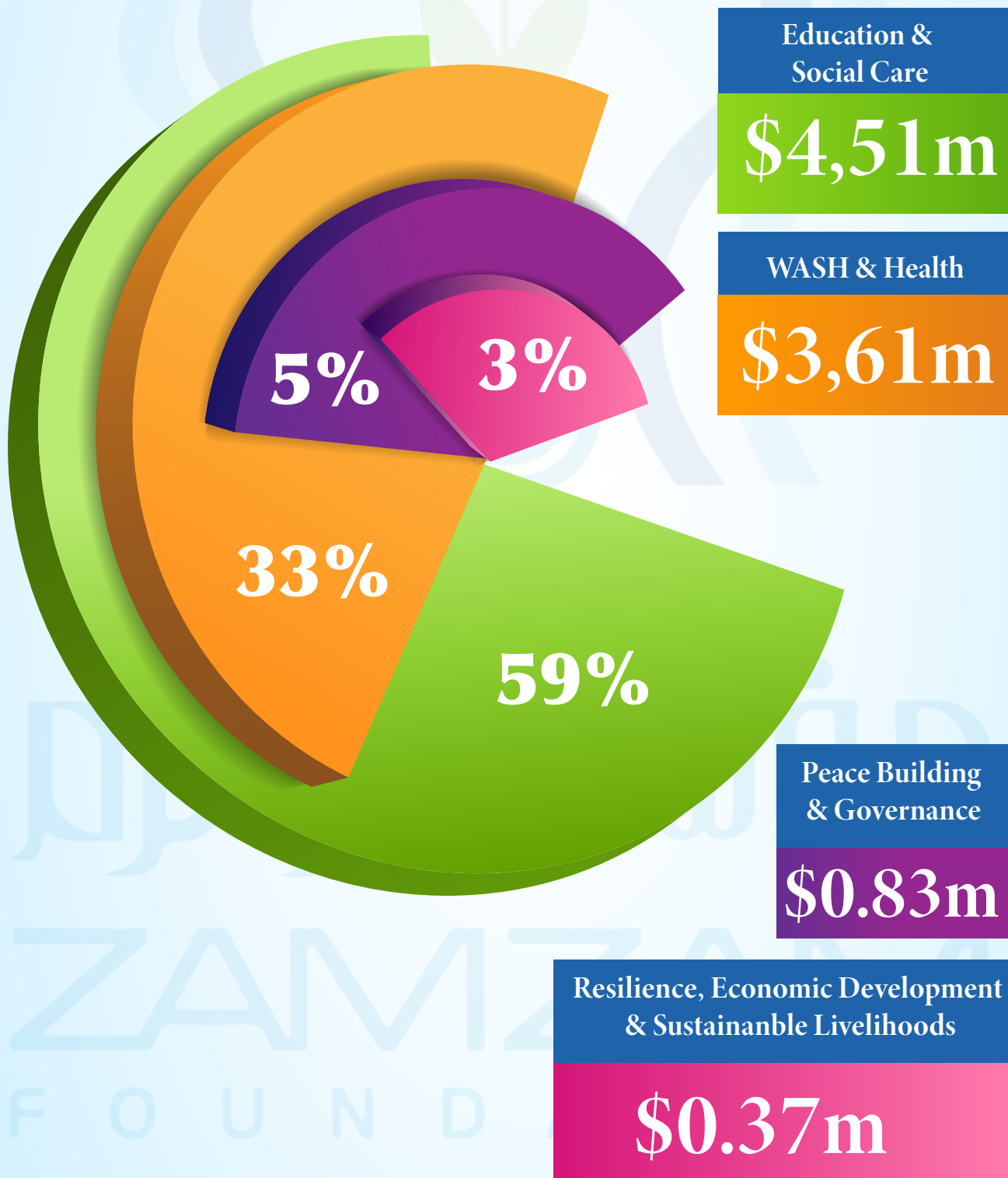
Table of Contents

Foreword	4
Core Values	6
The Foundation	7
Brief Background and History	7
Where we work	8
Context and Needs in 2020	9
Education	11
Social Development	14
Orphan Care and Sponsorship	14
Ramadhan and Eid-ul Fitr	16
Udhiya	17
Women, Wellbeing and Economic Development	19
Strategic Action on Gender Equity	20
Health	21
Community Health Outreach and Education	21
Health Education Workshops	23
Acute Watery Diarrhea (AWD) Awareness	23
W.A.S.H	28
Success Story	29
Resilience, Sustainable Livelihoods and Economic Development	33
Somali Entrepreneurship Incubator	35
Entrepreneurship	35
Employment for Youth	36
Entrepreneurship Highlights	37
Women Entrepreneurship Project	39
Construction Development	40
Peace Building and Governance	41
Conflict Transformation through Community Resource Management	42
Women in Peace Building and Governance	43
Acknowledgement	46

Zamzam
Foundation
impact on
Strategic Areas
2020



**Working together
to protect life and
human dignity**



FOREWORD



This was a year of great change internally at Zamzam Foundation, in Somalia and globally. Our work was affected by the combined disasters of the Covid-19 pandemic, severe flooding and worst locust invasion of the region in recent history. However, Zamzam Foundation remained steadfast in its focus to serve the most vulnerable of our community members.

Regarding Covid-19, containment measures put in place by the government to curb the spread of the virus put a strain on the poor and needy and most vulnerable, particularly those living in IDP settlements and remote villages.

This situation was worsened by intense and back-to-back flash and riverine flooding during the gu' and Deyr rainy seasons affected over a million people in South West State, Banadir, Jubaland, Hirshabelle, Galmudug, Puntland and Somaliland.

Zamzam increased emergency efforts in these regions, particularly in Beledweyne in Hiraan which was the most affected district when the Shabelle river overflowed and inundated over 85 per cent of the town of Beledweyne and dozens of villages bordering the river.

Likewise, there were thousands affected in Jowhar district in Middle Shabelle region, causing hundreds of families to be displaced and in dire need of food and clean water as well as medical supplies, which Zamzam provided continuously for months.

2020 was also a year of grief for Zamzam family. We lost a key member of our organization, Sheikh Ali Osman Mudey, deputy director, who died of natural causes. He had served Zamzam tirelessly for three decades from the time of its inception and was the founder of the education department. He will be remembered with fondness and respect.

He will be greatly missed.

Another tragic event that shook Zamzam Foundation this year was the murder of seven of our frontline health workers and a village member, in an execution-style

killing on May 27th 2020 by gunmen who kidnapped them from Zamzam's Gololey Health Facility in Balcad District, where they were at work serving women and children. We thank our friends and supporters in the international humanitarian family who mourned with us. We remember and honour the young men whose lives were taken so brutally: Abdiaziz Abdullahi, Abdirisak Mohamed Qobey, Abdullahi Mohamed Huti Filfil, Abukar Muse Mahi, Ali Ahmadey Ali Abukar, Mohamed Omar Bore, Nur Haji Mohamed Omar and Yusuf Ayub Abdulle. May they rest in peace. A special documentary of their lives and work is forthcoming.

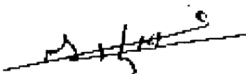
We would like to acknowledge the efforts and dedication of Zamzam staff and volunteers who continued to deliver humanitarian and development relief and support to the most impoverished people and communities throughout the year, even as they faced floodings, travel restrictions, reduced resources due to donor cut-backs and other set backs and tragedies all around. Zamzam prioritized services to the most vulnerable people living in hard-to-reach areas with high poverty that lacked access to health and WASH facilities. Settlements for internally displaced persons were especially selected during this difficult year.

This was a difficult year overall for Zamzam Foundation. However, we are thankful not to have wavered from the mission we embarked on thirty years ago to serve the most vulnerable. Among our accomplishments for this year were the nearly **48,000 people** whom we reached with emergency services and nearly 500,000 people who were provided with safe water and sanitation. In health, **125,143 people** benefited from Zamzam Foundation's health services. We performed cataract operations that restored sight to **540 people**. In education, **1000 students** benefited from the construction of new schools and hundreds of families benefited from income-generating projects which supported families living in poverty, with special focus on women-led businesses. **850 families** benefited from the training of women from impoverished households on tailoring skills and support in setting up home-based sewing businesses. At our Somali Entrepreneurship Institute, **108 trainings** were conducted for new and established entrepreneurs, 73% of which were women. **Over 100,000 people** benefited from our annual Ramadan activities and about 1 million people were provided with meat through our Udhya programs. **1602 orphans** received Eid clothing. Important clan reconciliations were achieved in Hiiraan and Middle Shabelle this year which resulted in developments such as the construction of Mataban General Hospital and Balanballe Women's Centre.

These are some of the successes achieved during this year and we will continue with our work as we brace ourselves for another challenging year to deal with the unknown effects of the challenging Covid-19 pandemic.

On behalf of our colleagues at Zamzam Foundation family, we extend our gratitude once again to all our supporters, funders and volunteers without whom our work would not have been made possible. Thank you.




Shuaib Abdullatif
 Board Charman
 Zamzam Foundation




Omar Jama
 Director General
 Zamzam Foundation



Our Vision

We envision a day when there is no more poverty in the Horn of Africa and every person's dignity is protected, especially those affected by human and natural crises.

Our Mission

To provide people affected by human and natural crises in the Horn of Africa with emergency relief, educational programs, clean water and food security, health care, protection for children and orphans, sustainable socio-economic programs, and to promote peace-building and effective governance, while integrating our values of respect, impartiality, quality, accountability, advocacy and innovation in all our work.

Core Values

Respect

We are committed to treat the people we serve with dignity and to listen to them for solutions that work for them.

Quality

We strive to meet our objectives, serve our beneficiaries and satisfy expectations of all stakeholders to the best of our ability.

Advocacy

We seek to ensure that the most vulnerable people in our society are able to take part in decisions that affect their lives.

Nonpartisan

We believe in serving all people who are in need with impartiality and in an equitable manner.

Accountability

We are committed to being responsible and transparent in all our activities.

Innovation

We are a learning organization dedicated to seeking appropriate and effective interventions for poverty and enhancing the standards of living in the Horn of Africa



The Foundation

Zamzam Foundation is the largest national humanitarian and development organization in Somalia with headquarters in Mogadishu, field offices in different regions and international offices in Kenya and Turkey. Our work is organized into four main strategic areas that serve the most vulnerable and marginalised people in the Horn of Africa, namely children, adolescent boys and girls, persons with disabilities, women, people from minority clans and other marginalized groups and internally displaced persons (IDPs). We do this through integrated programming to provide quality elementary, secondary and tertiary education; a Health and WASH program that provides access to clean, safe water, health services and sanitation; income-generating activities for sustainable development for individuals, households and communities and peace-building and governance initiatives that contribute to the reconstruction of a cohesive and progressive Somalia. Our social services program prioritizes caring for orphans, empowerment of women and girls and seasonal projects that bring food, warmth and joy to thousands of families and

children, especially during special Ramadan and Eid periods.

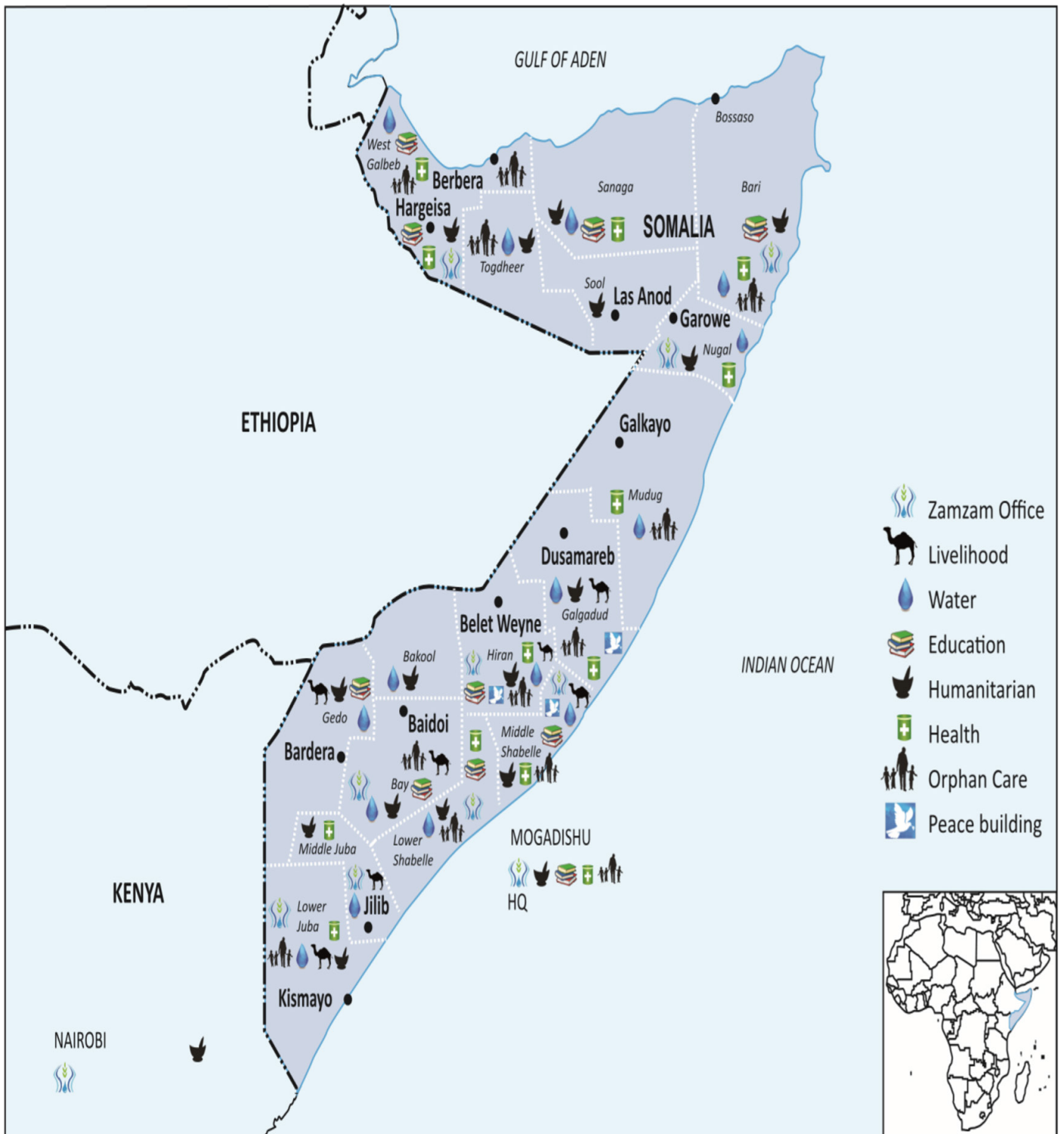
Zamzam Foundation is ISO-certified and has membership in various regional and international humanitarian consortiums and networks. It also has consultative status with the Organization of Islamic Cooperation (IOC)'s office for the coordination of humanitarian action

Brief Background and History

Zamzam Foundation was established in the midst of a severe drought that ravaged the country and gunfire that rocked the cities while millions of Somalis fell victim to famine and violence.

Zamzam Foundation has invested resources, energy and time in various development initiatives dedicated to the following key areas: education, emergency relief, health and nutrition, sustainable access to clean water (WASH), improving livelihoods, empowerment of women and girls, building and maintaining of community learning centres, orphanages and childcare programs as well as engaging in innovative post-conflict social transformation and peace-building.

Where we work



Responding to Covid-19

The impact of the COVID-19 disease and restrictions imposed to curb its spreading have been far-reaching and devastating across Somalia. Many lives were lost and livelihoods destroyed, foremost among them women and youth-headed small businesses. In addition to the threat posed by COVID-19, Somalia was facing the worst desert locust invasion in decades, more intense seasonal floods adding to an already high number of displacements, increase in severe health issues, food and water insecurity and economic vulnerability.

In the first six months of 2020, Zamzam Foundation focused on life-saving emergency activities of distributing food, water and medicine. We reduced or put on hold many of our usual resilience and reconstruction works such as regular school attendance (due to government-directed closures in mid-March 2020) and building of new schools, digging of wells and trainings to prevent spread of COVID-19. Gradually resuming work, we implemented income generating projects, especially amongst youth and women, to rebuild lives and promote self-reliance and employability.

THANK YOU ZAMZAM FOUNDATION



Amongst the most important health services provided by Zamzam this year was its donation of an ambulance to De Martini Hospital to meet the surge in the need for emergency care due to the coronavirus pandemic (Covid-19).



#XilbaaNaSaaran

449

#KahortagCorona

Context and Needs in 2020

According to the UN, the number of people in need in Somalia in 2020 was **5.2 million**. The number of displaced people this year rose to **1.2 million**, the highest in three years.

In early 2020, Somalia was affected by the triple threat of floods, locusts and COVID-19. In southern Somalia in particular, Zamzam played a great role in responding to the needs of those affected, despite movement restrictions due to Covid-19. Zamzam's frontline health team distributed key public health messages, products and services.

Deyr seasonal rains (October-December) alone affected about **214,000 people**. More than **108,000 people** were displaced from their homes in Banadir region as well as South West, Jubaland, Hirshabelle and Galmudug states. The worst hit areas were those in the Shabelle River basin - Lower Shabelle (South West State) and Middle Shabelle (Hirshabelle State).



مؤسسة زمزم
ZAMZAM
FOUNDATION

Zamzam's humanitarian work sectors are all connected and feed into each other. Providing services to the most vulnerable populations affected often requires intersectoral strategies, which means looking at the beneficiary's overall needs and addressing some needs in order to better meet other needs. Zamzam departments often work together to meet the different needs of impoverished households.

For example, a single mother raising orphaned children in an IDP camp receives emergency food, water and shelter and once stable, may be eligible for financing and training to start her own small business to generate sustainable income for her family. In the meantime, she receives support from the orphan sponsorship department. Her children are enrolled in Zamzam schools and may go on to establish their own businesses with start-up capital from Zamzam's economic development department.



Education

In 2020, Zamzam schools were greatly affected by Covid-19. Schools were closed most of the year due to government directives and measures to stop spread of the disease. Especially affected were orphan students who were under Zamzam care and sponsorship as they missed out on the extra support that they received when attending schools. Despite this, regular activities carried on and attendance rate when schools were open was 96%. In total, **5146 students attended (49% boys and 51% girls)** across Zamzam's five elementary and secondary schools. **165 boys and 195 girls graduated from secondary school.**

96%
*attendance rate
at Zamzam schools*



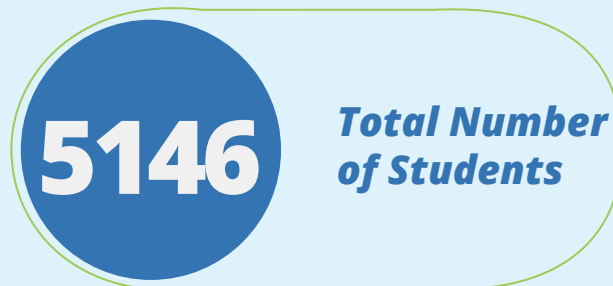
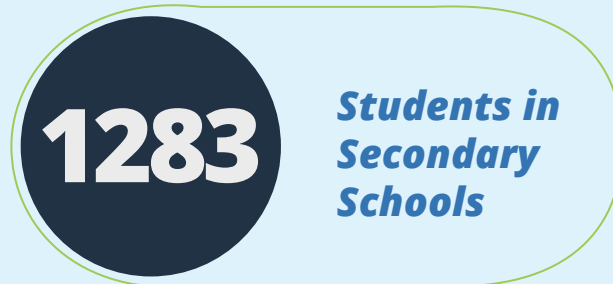


5146 students attended (49% boys and 51% girls) across Zamzam's five elementary and secondary schools



165 boys & 195 girls
graduated from secondary school





96%
**AVERAGE STUDENT
ATTENDANCE RATE**

178
**TOTAL NUMBER
OF TEACHERS**



Social Development

For thirty years, Zamzam Foundation has focused its work on serving the poor and most vulnerable in Somalia who are most at risk of being affected by conflict, climate crises and continued cycles of poverty. Repeated disasters, inadequate social supports that do not address underlying causes of poverty and the lack of capacity to deal with severe and recurrent shocks have affected the ability of poor households to rebuild their lives. **Zamzam's social development program mostly serves women and youth.** In addition to our regular emergency services of providing essential food, water and medical aid, Zamzam equips women and children with life-changing support through social and economic programming for the long term aimed to improve the resilience and well-being of households and communities.



160 Women

from impoverished households were trained on tailoring skills

10,000

orphans were sponsored and cared for in 2020

Orphan Care and Sponsorship

About 10,000 orphans were sponsored and cared for in 2020 by Zamzam. The livelihoods of their host families were improved through financial assistance and income-generating projects.

To boost their living standards, orphan households were provided with cash payments and products such as dairy cows, goats and sewing machines to start or sustain small enterprises. This was in addition to emergency food distribution, as well as new clothes and fun activities including art and play during the two Eid festivals.

Other programs in Zamzam Foundation's social services included Ramadhan food baskets, month-long iftar dinners, Udhiya food project and empowering women and girls' programs which provide support such as food, water, fees and scholarships, housing, capacity-building and training and other region-specific assistance throughout the year.



POEM

Intii ina danaysay

Intii ina danaysay
dadaalka samaysay
aabaheeni la duugay
in aanan dareemin
daryeelkan na siisay
Ilaah danbigooda
dhammaan haka daayo

Ilmaha deriskeenu
markuu dugsi aado
aan duurka wareegno
darbi jiif iyo tuugo
in aan ku duqowno
dabadeed dadka oo dhan
didkooda ahaanno
yaa diiday sidaa
oo noo doonay
xannaano

iyo in aan dad ahaano
Gargaarka agoonta iyo
intii wax ku deeqda
aa duubka u qaatay
dadkaan dhan hortooda
in aan u duceeyo
damiirku isiiyee
ku dara aamiinta

Daryeela agoonta!
daryeela agoonta!
dantaada adunyo
hayska daba joogin
ku dirqi naftada
inaad wax ku deeqdo
ayaanta danbeysa
ayaad ku dakeyne

daliilshay Rasuulku
(saw)
in aad labadiina
durdurka janada
dartiis ku geleyso

Dadaw ku dadaala
waxaad dab jaxiimo
dushoda ku dhaafi
oo daarta jannada
deegaan aad uga
yeelan

Those Who Cared For Us

They cared for us
when they saw our parents
buried
they made effort so
we were not in pain or
worried
they met our needs and
gave us support
and made sure we were of
nothing short
May God forgive their sins

While children in our
neighbourhood got
educated
we roamed the streets
aimlessly and wandered
Who was it that saved us
from meaningless lives

with no ambitions and our
youth wasting
and chose for us humanity
and caring?

I am inspired in front of all
today
to honour those who provide
for orphans everyday
and send a special blessing
their way
So please say amen

Care for the orphans!
Care for the orphans!
Your worldly affairs do not
follow heedlessly
Encourage your soul to give

support willingly
In presence of our
Messenger (s.a.w) surely
A reward awaits in the
gardens of paradise

O people
Hasten towards actions
That will distance you
from blazing fires of
Jahima
And carry you into
beautiful homes of
Jannah

Ramadhan and Eid-ul Fitr

This year Ramadhan was quite different from other years because of social distancing and other precautions put in place to prevent the corona virus from spreading. This resulted in reduced numbers of iftar gatherings but we succeeded in distributing **6,750 food packages and 2,500 hot iftaar meals.**



1602 orphan children were provided with Eid clothing
and some fun activities were organized.





Udhiya

Zamzam was able to distribute meat to about **1 million** impoverished individuals in different regions of Somalia and Kenya during Udhiya period and other special events.



Summary of Social Development Projects

RAMADHAN

104,712

People benefited

UDHIYA

1million+

individuals in different regions of Somalia and Kenya benefited



HOT MEALS

9,500

People benefited

95%

of whom were women in IDP camps outside of Mogadishu



NEW EID CLOTHES

1,602 Orphans

in Mogadishu and adjacent districts got new clothes.

Women, Wellbeing and Economic Development

Humanitarian crisis situations “exacerbate gender inequalities, particularly against women and girls” UN Global Humanitarian Overview 2019.

Under the Women Empowerment Program, **160 women from impoverished households were trained on tailoring skills**. The entrepreneurs continue to have access to business development resources and coaching even after the program ended.. About **850** economically vulnerable families benefitted from the program.

At the end of the training, Zamzam handed over a sewing machine to each qualifying participant to take home to encourage the start of a home-based tailoring business to gain income.



Strategic Action on Gender Equity

Zamzam has been a strong promoter of women and girls' well-being from early on. As a result of our most recent strategic action plan (2020-2024), we conducted an internal assessment of how gender responsive our policies and practices are at the organization as well as the adequacy and effectiveness of our services and products for women entrepreneurs. The resulting report recommendations will be implemented in a pilot project in early 2021.

Our intention is to continually assess and improve the work we do to make sure women and girls receive optimal support and services to improve the quality of their lives and those of their families while safeguarding their dignity and overall well-being.



Focus groups and surveys were part of Zamzam's Women's Entrepreneurship and gender equity self-assessment activities carried out in 2020.





Health

Zamzam Foundation provides emergency and life-saving health and WASH assistance to affected populations. We have learned over time that the needs of vulnerable households are interconnected and our services are designed to ensure the whole human being is taken care of, particularly children, pregnant & breast-feeding women, people with special needs and members of displaced and marginalized communities. Zamzam water wells, food and water distribution projects, TB health services and mobile health clinics all serve to alleviate suffering from the most vulnerable. Safe water, sanitation, and improved hygiene practice are a staple in Zamzam's services.

540
Cataract
Operations

30,520

*Pregnant and Lactating
Women and Under Five
children benefited from
Food Distribution*

Community Health Outreach and Education

Zamzam, with help from partners, continued to provide continuous training and health awareness sessions to the community and continuous health service provision in 2020.



Emergency health services – Jalalaqsi District, Hiiraan region

Zamzam frontline staff conducted malaria prevention and control training workshops for 24-28 weeks at the health post in Middle Shabelle. Participants came from different organizations and facilities from various districts and the training were facilitated by Hirshabelle MoH team. The aim of the training was to provide the correct knowledge to staff on how to prevent, treat and control Malaria in Middle Shabelle since the region is located along the river Shabelle.



Workshop for frontline health promoters

Health Education Workshops

Acute Watery Diarrhea (AWD) Awareness

Early January 2020, new Acute Watery Diarrhea (AWD) outbreak occurred in some villages in Bal'ad district and the community responded using knowledge gained from previous prevention awareness training sessions and managed with the help of the community to control the outbreak and prevent the disease from spreading widely. Some of the steps taken were:

- ✓ *Emergency response upon detection of AWD cases.*
- ✓ *Avoiding direct contact with patients and continues hand washing before eating.*
- ✓ *Providing well-trained community Mobilizers in each village and equipped them with the right knowledge on detection and reporting when cases occur.*
- ✓ *Teaching people to avoid drinking contaminated water or eating contaminated food.*
- ✓ *Teaching people to avoid mixing or building bathrooms near water sources.*
- ✓ *Building the Isolation unites for infected patients far from the village.*



Tragedy in the Health Sector: Remembering our brothers, our colleagues

The year 2020 was extremely difficult for the health sector and a particularly sad and tragic one for Zamzam Foundation because of the murder of seven of our colleagues and a community member at one of Zamzam's health facilities in Gololey, Bal'ad.

ABDIASIIS
Abdulkadir Abdulle
(Age 25)



ABUKAR
Muse Mahi
(Age 21)

ALI
Ahmed Ali
(Age 20)



OMAR
Hute Mohamud
(Age 34)

ABDIRISAK
Abdullahi Hussien
(Age 29)



YUSUF
Ayuub Abdullahi
(Age 54)

NOOR
Haji Gaas
(Age 25)



MOHAMED
Omar Hassan
(Age 21)



The health facility has been providing services to the residents of Gololey for

10 YEARS

MAIN FOCUS AREAS

- 1** *Basic emergency obstetric and newborn care (BEmONC) to reduce maternal and newborn mortality BEmONC Service at Gololey HF*
- 2** *Treatment of common disease in the community particularly under and over five year old children*
- 3** *Emergency services (Day care)*
- 4** *Nutrition services*
- 5** *Immunization services*

No words can express the loss that we at Zamzam feel at the brutal murder of our seven frontline health workers and a community member in Gololey, Bal'ad on May 27th 2020.

They were beloved colleagues, sons, brothers, fathers, friends and mentors to many. One moment, they were here with us - bright young men in the prime of their lives, serving their community and bringing joy to the people around them. Next moment, their lives were taken in cold-blooded cruelty.

The perpetrators of this atrocious crime have to be brought to justice so that the families and community thaties they left behind will have some closure and start healing.

Zamzam Foundation has received many expressions of solidarity from our global human family and we have become strengthened in our determination to prevail with dignity and resilience against this cowardly act of violence. We thank everyone, local and international communities, partner organizations and humanitarians from around the world for your support.

Our deepest condolences once again to the families, relatives and friends of our colleagues who were taken from us so suddenly.

We ask Allah to ease the pain in the hearts of all the people who were affected and to elevate the status of the departed brothers to the highest levels of Jannah. Amiin.



OMAR JAMA
Director General,
Zamzam Foundation

Workers at the Gololey Health Facility



MAHAD OMAR

Regional Officer, Health and Nutrition
Department at Zamzam Foundation

I have been working for Zamzam since late 2015 as Gololey Health Facility Supervisor and since January 2018 as the Regional Health and Nutrition Officer. I have known the team since they started working at the facility and since I also lived in Gololey village, I know their families well.

We played football together after work and prayed together at the same mosque. I honestly don't have enough words to express my grief at this calamity.

There are no words to express our loss. Gololey will never be the same without our brothers.



MOHAMED MUMIN

Manager, Gololey Health Facility

27th May 2020 has left us with a lot of pain. We lost our brothers, our friends. They were the best workers we had. They touched everyone with their good work and personalities. After work, we used to hang out together. My friends, your departure has filled me with deep sorrow and grief. May God give you tranquility in paradise. Amen.

FADUMA ABDI OSMAN

Midwife, Gololey Health Facility

We spent every day working together, joking together at work. My brothers always showed me respect and held me in high esteem and for this I will cherish them always.



Health Project in Numbers

FOOD DISTRIBUTION

30,520 Pregnant and nursing mothers, children under 5 years

HEALTH AND NUTRITION

11,748 Provision of basic lifesaving Emergency Health services to urban and rural populations

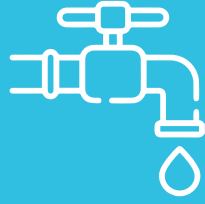
EMERGENCY HEALTH SERVICES

79,690 Pregnant, Lactating Women and children

TB SERVICES Zamzam's TB program has been successfully providing TB/HIV control activities (e.g., Infection Control (mobilisation), screening and presumptive cases diagnosis with update AFP microscope, G Expert and Mini X-ray, as well as treated with DOTs in our TB facilities

2,645





W.A.S.H

Gender-responsive programming

In 2020, we increased implementation of gender-responsive programming in all stages of our Health and WASH projects. These initiatives included digging wells close to settlements to protect women and girls, who are the main water carriers, from exhausting and dangerous treks to fetch water. To ensure inclusivity and accessibility for women, youth, people with special needs and IDP residents, we listened to their voices. We learned first-hand from families in IDP camps who do not normally receive the kinds of care that they need at the right time and are wholly dependent on those who are in charge of their affairs to determine the importance and urgency of their health matters. We made sure to have representatives from IDPs and members of other marginalized communities in all phases of our health and WASH projects and were rewarded with success stories of empowerment, containment of diseases and improved community engagement.

500,000

individuals were provided with
safe water and sanitation by
Zamzam Foundation

20,250

Flood-affected people in Buloburte
District, Hiiraan Region, Beledweyne
(Hiiraan) and Qardo in Puntland.





Success Story



My name is Adar Mohamed (name changed), a single mother of six children living in Suuqaxoolaha village which is located on the outskirts of Buloburte town. We used to face difficulties in accessing safe drinking water and we used to send our children to go to the river, one kilometer away, to fetch water for drinking and domestic use. Fetching water from the river was stressful and perplexing and causing concern, grief, and headache to us. Now, thanks God, we have safe water in our village accessible to all our community and no more worries and woes after upgrading our well which was dysfunctional before. Now health conditions for our children are improved. Since we got this water source, diarrheal diseases got reduced. I would thank those organizations who supported us namely Zamzam Foundation and their donors.

Adar

Adar's story is unique but not an isolated one. It is shared by 20,500 men, women and children in Buloburte district of Hiran region affected by recurrent flooding and drought.

An important goal of the project was to reduce the burden on women and girls of time spent in search of WASH resources amid the severe flooding situation. Prior to the rehabilitation of the well, it took more than 40 minutes for Adar and other female villagers to fetch water, a responsibility that fell mostly on women and girls as the majority of households in Buloburte district are female-headed.

Proximity of the rehabilitated wells has made girls and women less vulnerable and less exposed to gender-based violence instances and acts.

IDPs, women, girls, boys and people with special needs were represented in planning, implementation and evaluation committees to ensure sustainable access to the emergency WASH facilities (latrines and handwashing) by everyone in the community. The project has been successful in increasing access to WASH facilities and containing waterborne diseases and ensuring the safety of women and girls from gender-based violence.



Construction and Development

Construction and Rehabilitation of latrines

5,000 *People benefited in Buloburte District*

Hygiene Promotion

20,250

Flood affected community in Buloburte District

Rehabilitation of 1 borehole

9,200 *People benefited*

Distribution of hygiene kits

1,600 *People benefited*

Digging and construction of artesian wells with, PVC water tanks, generator, generator room, kiosks and animal troughs

209 *Beledweyn, Jowhar, Balcad, Adale, Mogadishu, Somaliland, Marka, Afgoye*



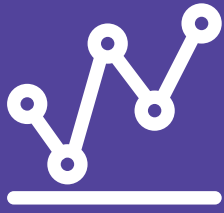
24,800 families benefited

From Drilling of 3 boreholes in Galgadud, Banadir & Galkacyo

Each borehole with water points: water tank, generator, submersible pump, guard room, generator room, kiosk, animal troughs & solar system

*Construction of 2 new schools
1000 people benefited*





Resilience, Sustainable Livelihoods and Economic Development

With the generous support of our donors and partners in 2020, we have been able to support 399 families with income generation initiatives and livelihood interventions. We have continued to provide farmers with seeds, farm tools and equipment as well as training on farming techniques and innovative tools.

Encouraging self-sufficiency and sustainable livelihoods is at the core of Zamzam's entrepreneurship program. Hundreds of families benefited from small scale business support in the form of startup capital, fully stocked grocery stores, sewing machines and dairy animals. Business development, marketing and technical training was provided to 290 entrepreneurs while the resources at the Somali Entrepreneurship Incubator remained accessible to all entrepreneurs at no cost.

Rahma is a widow, a mother of five children and their living condition was poor. She has been the sole breadwinner and caregiver of her family for years. She is one of Zamzam Foundation's microfinance program beneficiaries. She started the business of selling clothes which she had an interest in. Within one year she completely repaid the loan and her business started growing rapidly.



4,673
Food Packages distributed to families

200
Water Tanks delivered to affected families

300
Students benefited from the rehabilitated school in Beletweyne

47,822
People benefited from the Zamzam Emergency Relief





Entrepreneurship

Somali Entrepreneurship Incubator

Specialized skill-training and income-generation programs for women and youth entrepreneurs include

- ✓ *Information and Communication Technology (ICT)*
- ✓ *Computer graphics*
- ✓ *Business start-up training and coaching*
- ✓ *Training in traditional handcraft*
- ✓ *Tailoring*
- ✓ *kick-start grocery shops*
- ✓ *livestock restocking*
- ✓ *set up and management of small mills*
- ✓ *Training in dairy cow husbandry and poultry farming*
- ✓ *Management of small mills from the time of their inception (with provision of maize-grinding and sesame-making machines)*
- ✓ *Ready clothes shops, grocery stores, utensil shops, vegetable/grocery stalls*

Employment for Youth

Nearly three quarters of Somalia's population is under 30 years old and it is estimated that youth unemployment is over 67%. Zamzam Foundation provides job readiness and business development training to increase job creation and entrepreneurship opportunities. Activities are organized not only around income generation but also to recognize youth talents and skills and uplift the morale of Somali youth living in poverty and whose lives have been affected by conflict and natural disasters for decades.

75%

of Somalia's population
is under 30 years old

67%

of Somali youth population
is unemployed

2020 programs included job readiness workshops and business development trainings for new and established business owners. Feedback from participants of the training on **“Information and Communication Technology (ICT), Digital Literacy and Graphic design”** and Business Plan Development was very positive; participants felt empowered and optimistic with the new opportunities opening up for them to earn a living. Zamzam is proud to be contributing to the efforts to curb high unemployment among youth and improve the economic and social well-being of the whole community.



As a result of the training and mentorship, **20 youth were successful in getting hired in various fields** while business aspirants whose business plans were approved went on to apply for interest-free business loans from the banks with support from Zamzam's micro-finance department. Business proposals submitted to Zamzam at the end included areas of work such as teaching, wholesale sweet selling, mobile shop, restaurant, grocery stores, clothing and cosmetics. During and after the training, the participants continued to visit Zamzam's entrepreneurship centre to discuss and consult regarding their plans with specialized trainers or the program manager. Additional resources made available to them to facilitate the development of their ideas included working spaces, computers, writing skills workshops, snacks and transportation and opportunities for networking.

20 youth were successful in getting hired in various fields

Approved business plans received interest-free business loans from the banks with support from Zamzam's micro-finance department

Entrepreneurship Highlights



Mohamed Abdi (27), is a resident of Mogadishu, Banadir Region. He is married and has high school level education. Mohamed searched for an opportunity to earn a decent living for many years, even migrating to Saudi Arabia about four years ago, where he ended up cleaning cars and eventually being repatriated to Somalia. Finding himself jobless, he availed himself of a loan from Zamzam Foundation's microfinance program and purchased a Tuk-tuk (Bajaaj). He now earns \$15-\$20 per day net profit and is happy and able to manage his family of seven people.

In Somalia, youth are estimated to be more than 70% of the population. Unemployment and lack of economic opportunities are critical constraints on their ability to earn sustainable livelihoods and engage productively in Somalia's reconstruction. In a recent survey, 67% of Somali youth expressed their interests in starting a business, but saw the unavailability of financing as the main obstacle to their entrepreneurial aspirations.

67%

of Somali youth expressed their interests in starting a business, but saw the unavailability of financing as the main obstacle to their entrepreneurial aspirations.

In recognition of the paucity of available financing mechanisms for youth, Zamzam Foundation implemented the **Somali Youth Entrepreneurship Initiative** focused on enabling and inspiring young Somalis to start their own businesses and create employment through a competitive process of awarding loans and other financial products.

The initiative provides financing in the form of small-size loans (between US \$1,000 and US \$10,000) to establish or expand their business, moving away from traditional models of micro-financing that often do not provide the right incentive structure for at-scale business operations.

As part of the grant process, selected applicants attend training comprising financial literacy, coaching, mentoring and guidance on business plan development. Applicants are then given an opportunity to present their business plans to the Zamzam microfinance investment committee, which assesses the plans based on profitability, viability and market demand before following up with a thorough due diligence assessment to ensure that loans could be repaid under the proposed business model and in turn contribute to opportunities for subsequent cohorts.



Women Entrepreneurship Project

Zamzam Foundation supports local initiatives through the promotion of entrepreneurship and self-reliance, particularly in women-headed households which are the most affected by political conflict and environmental crises. In our 2020-2024, we have taken a more proactive approach in highlighting and initiating steps to address factors that contribute to gender bias in the provision of humanitarian and development services. In 2020, Zamzam took additional steps increasing gender sensitive policies, products and services. In partnership with the International Labour Organization (ILO), it trained a team of its staff to conduct an organizational self-assessment of services and products supporting women entrepreneurs (known as WE Check). Recommendations in the resulting action report will be implemented in a pilot project in 2021.



Another entrepreneurship project in 2020 focused on reviving businesses and enabling youth and women small business holders in Mogadishu affected by Covid-19 restrictions focused on Technical, Vocational and Educational Training (TVET), life-skills development and entrepreneurship training and coaching for women and youth in Mogadishu in order to widen their prospects of employment and sustainable income generation. Zamzam Foundation staff also benefitted from the training as the organization's capacity was enhanced to better support gender-focused employability and women and youth-led SMEs.

Every year, dozens of women are trained on tailoring at the Banadir Institute for Women's Development which is affiliated with Zamzam Foundation. This year, the training benefited 160 women. The aim of this annual training project is to provide Somali women with skills to earn an income for themselves and their households. At the end of the training, each woman is gifted with a sewing machine to take home.





Construction Development

1,000

*Boys and Girls benefited from
construction of 35 schools*

35 family members

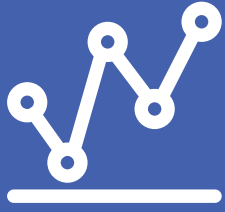
*Benefited from the Construction of
5 new homes*

200 PRAYER SPOTS PER MASJID

*Dhusamareb, Beledweyne, Mogadishu, Elasha, Somaliland
Masjid with toilets and Ablution area*

300 students

*200 boys and 100 girls benefited in
Beletweyne*



Peace Building and Governance

The objective of Zamzam's Peace-building and Governance strategic area is to promote and strengthen social integration, cohesion and trust amongst neighbouring communities, making sure to include all members of society especially marginalized clans, women and youth. Zamzam and partners conduct an ongoing conflict analysis to understand the context of conflict, applying conflict-sensitive programming in all the phases of projects. All stakeholders are engaged in the different phases and resources shared equitably. Inter-clan dialogues and localized peace-building initiatives are organized with support from partners, supporters and international donors.

On April 4, 2020, Zamzam Foundation facilitated a grand social reconciliation between two warring sub clans of the Dir clan where president of Galmudug State, Hon. Ahmed Abdi Qorqor presided over blood compensation ceremonies held in Xurshe and Xerale towns. The president visited Xerale and Hurshe towns in order to deliver Diya compensation to the families of those who were killed during intra clan clashes in March 2019. Hundreds of Community Resource Management (CRM) project reconciliation dialogues were held in Galgadud, Hiran and Middle Shabelle.

Over 200 people benefited from the Peace Dividend projects implemented, and capacity-building sessions organized for a 100 Mataban & Bergidid women group leaders.



Galmudug President Hon. Ahmed Abdi Qorqor reconciling the two sub clans through their elders by crossing their traditional sticks as a sign of peace (left) and one of the community elders from Hurshe asking for peace and tranquility between the two warring sub clans.



Mataban and Bergadid women organization chair ladies' handshake, showing peace and agreement between them.

Conflict Transformation through Community Resource Management

The intra- and inter-clan Community Resources Management (CRM) project reconciliation dialogues held in Galgadud, Hiran and Middle Shabelle were facilitated by the CRM project team and community peace-building platforms, with the support of local administrations.

The inter-clan conflict transformation and community resource management project brings together community members across gender and age, identifying their specific needs and potential roles in promoting equitable, sustainable and appropriate community resource management practices which reinforce community strengths and align with local values.

An integral part of the CRM process is training. Skill-building community workshops share knowledge on how to manage resources and create successful businesses. Grants are awarded to entrepreneurs with good business plans. Beneficiaries are expected to make contributions to ensure a sense of ownership and for sustainability. Every project comes with a six-month follow up period and provision of support and business coaching by Zamzam and partners.



Clan Elders from Ali Madaxweyn and Habariji sub clans reconcile after clan clashes that took place in June at a village in between Maxaas and Mataban Districts in Hiran Region, Hirshabelle State.



Covid-19 pandemic preventive measures observed during the peace dividends projects' handover in Mataban District.

Women in Peace Building and Governance

Zamzam, in partnership with community leaders, local authorities and the Somalia Stability Fund, promotes the active participation of women in peace-building efforts. This translated to 30% of investments in the Community Resource Management (CRM) Project to be set aside for women. In 2020, this translated into the establishment of the Balanballe Women Centre in Mataban district in Hiran region in Hirshabelle state. In 2020, the Balanballe Women Centre in Mataban district in Hiran region in Hirshabelle state was constructed by Zamzam under the peace dividend framework. The centre consists of a main hall for meetings, conferences or training where the women group can generate revenue from organizations who would like to have training in this hall or other social functions for the community.



The hand-over ceremony for the newly constructed Mataban General Hospital attended by local leaders, elders from the two communities, representatives from the Ministry of Health, Hirshabelle State and local security administration in Mataban District.



Mataban and Bergadid women's organizations meet in Mataban district to encourage community interactions between the two local communities.

Village Saving and Loan Association (VSLA)

Women, youth and marginalised communities were engaged during consultations for the new Village Saving and Loan Association (VSLA) community mobilisation and sensitisation. This is an initiative to access finances and improve livelihoods by engaging in income generating activities. Women played an important role in the VSLA consultations as they make up the majority in the beneficiary groups and they were also active during the VSLA group leadership and group election. Women make up the majority in the VSLA group committee including chairpersons, cashiers and secretaries to the VSLA groups.

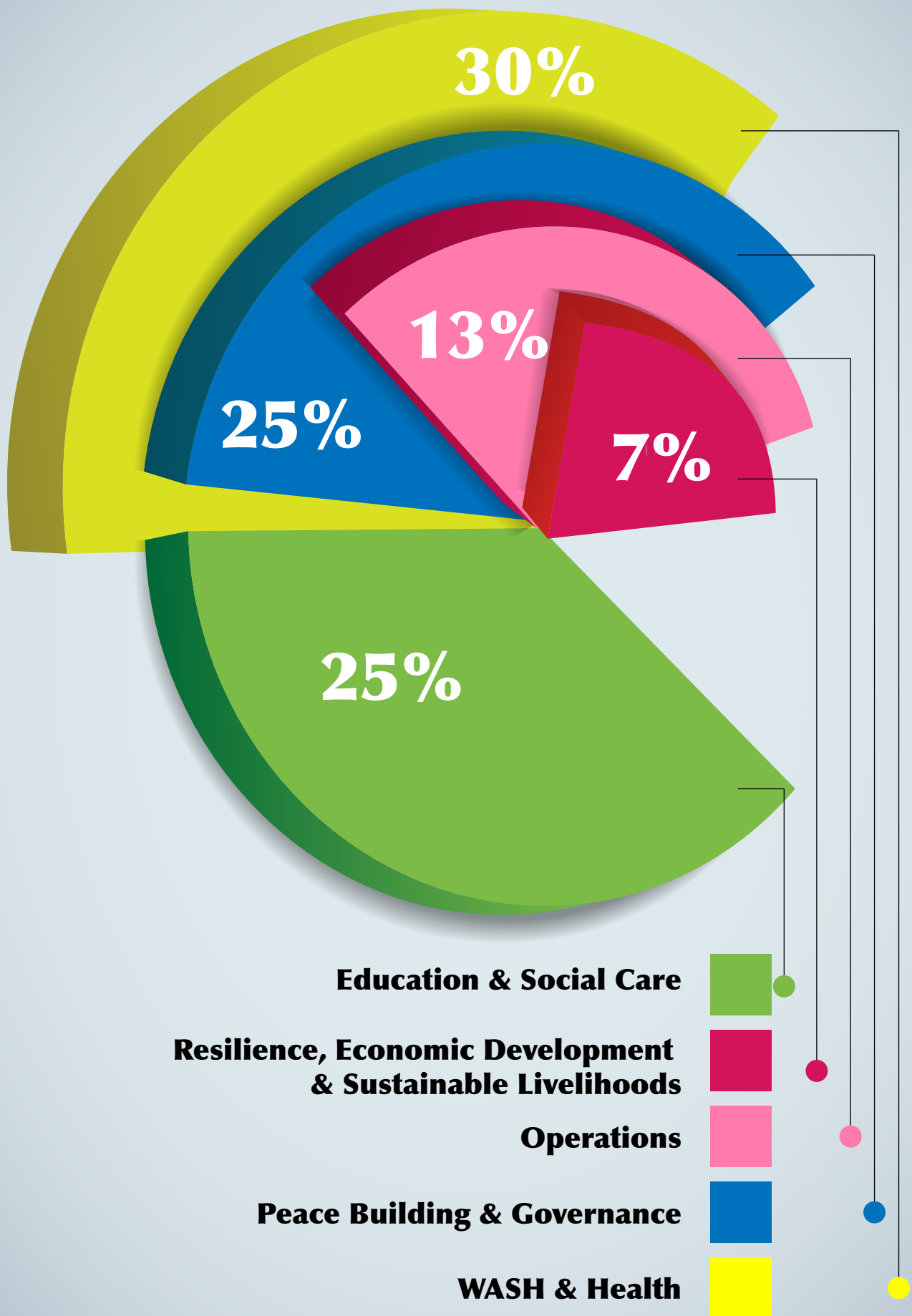


Lul Ahmed Isse, a married mother of nine who previously dependent on her husband for finance, is a beneficiary of such arrangements and has started her own small businesses for the first time. “My whole life has changed now, you can just see how I am looking,” says Lul Ahmed Isse, while laughing. “I am able to supplement my husband’s efforts in making sure that my family lives a good life. Our diets have changed because of my business.” In addition to financing a business, she has learned how to do business and how to come up with a business plan.

The VSLA initiative has brought a big shift in attitudes, developing a culture of saving and helping women learn new skills and new ways of generating income.



The newly constructed Mataban Women’s Centre will serve as a community centre with social activities for neighboring women’s groups and also host income generating projects.



Acknowledgement

All of Zamzam Foundation's work has been made possible because of the commitment and dedication of our local and international NGO partners in humanitarian aid and development, our volunteers and staff. All of you have contributed your support in unique ways to our work and each and every one of you is valuable, appreciated and critical to our mission of alleviating poverty in Somalia.

Some of our partners in humanitarian aid and development work in Somalia:



Annual Report 2020



زمازمه فاؤنڊيشن
ZAMZAM
FOUNDATION

Contact

Mail : info@zamzamsom.org

Facebook : Zamzam Foundation

Twitter : @zamzamsom

www.zamzamsom.org