



مؤسسة زمزم
ZAMZAM
FOUNDATION

ANNUAL REPORT 2021

We are at the forefront
of Humanitarian aid,
Sustainable development,
Peace building &
Governance and support
to children and women

OUR VALUES



Respect

We are committed to treat the people we serve with dignity and to listen to them for solutions that work for them.

Nonpartisan

We believe in serving all people who are in need with impartiality and in an equitable manner.



Quality

We strive to meet our objectives, serve our beneficiaries and satisfy expectations of all stakeholders to the best of our ability.

Accountability

We are committed to being responsible and transparent in all our activities.

Advocacy

We seek to ensure that the most vulnerable people in our society are able to take part in decisions that affect their lives.

Innovation

We are a learning organization dedicated to seeking appropriate and effective interventions for poverty and enhancing the standards of living in the Horn of Africa

Zamzam Foundation 2021

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**Thank you for
your generous
and continued
support!**

ABOUT US

OUR VISION

We envision a day when there is no more poverty in the Horn of Africa and every person's dignity is protected, especially those affected by human and natural crises.

OUR MISSION

To provide people affected by human and natural crises in the Horn of Africa with emergency relief, educational programs, clean water and food security, health care, protection for children and orphans, sustainable socio-economic programs, and to promote peace-building and effective governance, while integrating our values of respect, impartiality, quality, accountability, advocacy and innovation in all our work.

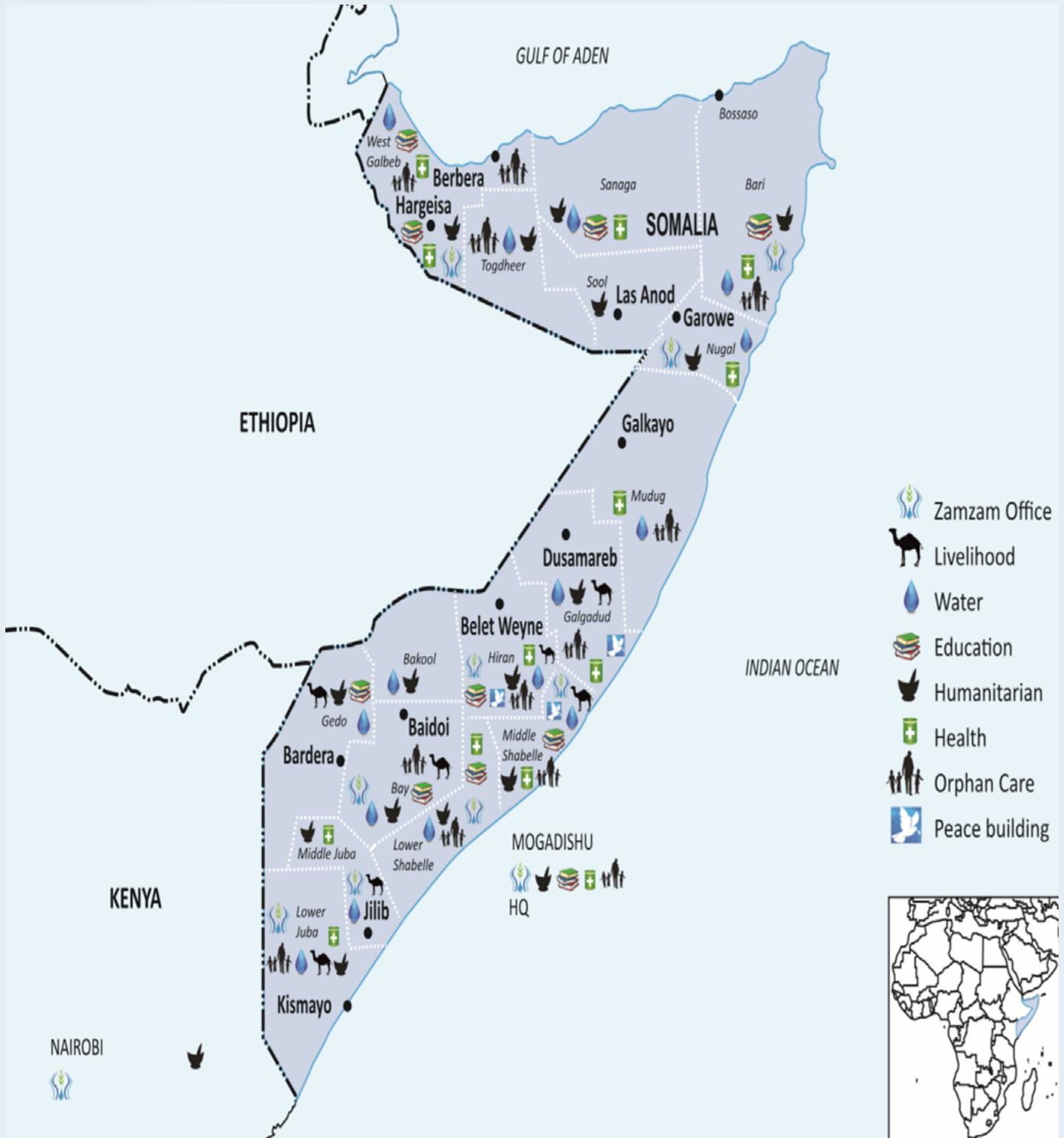
We have been able to impact
1,537,976

People Across Somalia and Kenya

IN THE YEAR 2021

We say a **BIG THANK YOU** to all who enabled us reach this goal

WHERE WE WORK





COVID-19 RESPONSE

In response to Covid-19, we provided a critical life-saving ambulance to a hospital which will also aid critically ill patients. Our team is installing two oxygen plants, and oxygen cylinders in hospitals, which were carefully selected through discussions with the Ministry of Health and the World Health Organization. Additionally our team is training the local critical care staff and medical engineers to ensure longevity of the oxygen plants, and the wellbeing of patients.

Hygiene kits and NFI shelter distribution for newly displaced people as part of the emergency drought response

AN INTEGRATED RESPONSE STRATEGY



Zamzam's humanitarian work sectors are all connected and feed into each other. Providing services to the most vulnerable populations affected often requires intersectoral strategies, which means looking at the beneficiary's overall needs and addressing some needs in order to better meet other needs. Zamzam departments often work together to meet the different needs of impoverished households.

MESSAGE FROM CHAIRPERSON AND DIRECTOR GENERAL

This was a year of great change internally at Zamzam Foundation, in Somalia and globally. Our work was affected by the combined disasters of the Covid-19 pandemic, severe flooding and worst locust invasion of the region in recent history. However, Zamzam Foundation remained steadfast in its focus to serve the most vulnerable of our community members.

Regarding Covid-19, containment measures put in place by the government to curb the spread of the virus put a strain on the poor and needy and most vulnerable, particularly those living in IDP settlements and remote villages.

This situation was worsened by intense and back-to-back flash and riverine flooding during the gu' and Deyr rainy seasons affected over a million people in South West State, Banadir, Jubaland, Hirshabelle, Galmudug, Puntland and Somaliland.

Zamzam increased emergency efforts in these regions, particularly in Beledweyne in Hiraaan which was the most affected district

when the Shabelle river overflowed and inundated over 85 per cent of the town of Beledweyne and dozens of villages bordering the river.

Likewise, there were thousands affected in Jowhar district in Middle Shabelle region, causing hundreds of families to be displaced and in dire need of food and clean water as well as medical supplies, which Zamzam provided continuously for months.

We deliver humanitarian and development relief and support to the most impoverished people and communities throughout the year.



A handwritten signature in black ink.

Shuaib Abdullatif
Board Charman
Zamzam Foundation



A handwritten signature in black ink.

Omar Jama
Director General
Zamzam Foundation



FOOD SECURITY, RESILIENCE & EMERGENCY

Zamzam's emergency and development work are interconnected, and projects are designed to address the many and multi-layered needs of vulnerable households and communities. Our objective is to improve food productivity at the household's level while focusing on water for production as we strength emergency responses and support towards the vulnerable communities affected by natural and man-made shocks and disasters.

In Somalia, poverty is a complex, multi-dimensional phenomenon. Drought, hunger, displacement, homelessness. lack of water, lack of food, lack of safety, ear. limited or no access to education, discrimination. exclusion. inequality. too many voices left unheard.... Somali youth and women are faced with multiple social, economic and political challenges. Yet hope lives, with the determination to eradicate poverty, to address the root causes of poverty, with efforts to make sure the most vulnerable amongst us have access to water, clean water, food and sanitation and the ability to start their own enterprises to earn a living, to feed their families, to uplift themselves and their families out of poverty.

This is what many local nonprofit service organizations are doing, especially in these challenging times of Covid-19

OVERCOMING POVERTY

Through Employment and Entrepreneurship

The Tailoring and Communication Technology (ICT) project are part of Zamzam's initiatives that support youth to expand their economic prospects and opportunities. After participating in technical and vocational education training (TVET) and entrepreneurship programs, young men and women are supported to start their own businesses or find work in the field they studied.

30+

Youth took the
Communication
Technology and
Graphic Design
training



In 2021, over 30 youth took the Communication Technology and Graphic Design training, most of them female (over 70%). The skills and self-development training that participants receive in the technical and vocational education training and entrepreneurship programs prepare them for employment in their field or give them the confidence and practical knowledge to start their own businesses.



In 2021, 80 female students were given sewing classes combined with business development training. 50 of the graduates were able to set up their own home-based tailoring businesses supported by the free startup tools such as sewing machines, fabric and other material that we provided. The new entrepreneurs continue to receive coaching and mentorship even after they have completed their training. In order to contribute towards better economic prospects and opportunities for Somali youth and particularly young women and their families, Zamzam’s Entrepreneurship Incubator (SEI) uses a practical, hands-on approach to tackle the effects of poverty and high unemployment rates, especially during these difficult times of the Covid-19 pandemic.



80 Female students were given sewing classes combined with business development training

50/80 Of the graduates were able to set up their own home-based tailoring businesses

223

**Businesses
Established**

**Capacity building for
youth entrepreneurs
through business training
and coaching**



425

**Businesses
Established**

**Created through income
generation means/opportunities
for the youth, women, and poor
families through (grants/loans)**



322

**Youths gained/
employable skills (TVET)**



HEALTH & NUTRITION



Zamzam Foundation provides emergency and life-saving health and WASH assistance to affected populations. We have learned over time that the needs of vulnerable households are interconnected and our services are designed to ensure the whole human being is taken care of, particularly children, pregnant & breast-feeding women, people with special needs and members of displaced and marginalized communities. Zamzam water wells,

food and water distribution projects, TB health services and mobile health clinics all serve to alleviate suffering from the most vulnerable. Safe water, sanitation, and improved hygiene practice are a staple in Zamzam's services.

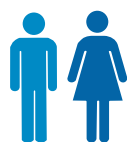
HEALTH AND
NUTRITION
OBJECTIVE

A

To improve and provide quality mother and child health (MCH) and other health and nutrition services to the local and vulnerable communities in Somalia, our activities this year consisted of



- 1** Provision of diagnoses and treatment of common ailments and vaccine preventable diseases through OPD at targetted Health facilities
Beneficiaries: 40814 (4177 women, 4033 men, 3160 girls, 3032 boys, 215 people with disabilities)
- 2** Safe delivery through ANC and PNC and counselling on family planning.
Beneficiaries: 18500 (5365 women, 5180 men, 4060 girls, 3894 boys and 270 persons with disabilities).
- 3** Capacity building and refresher trainings on IMCI, EWARN, HMIS, COVID-19, BemoNC, EMoNC and EPI for health staff at operational health facilities.
Beneficiaries: 23 persons (10 women and 13 men)
- 4** Outreach health services including counselling, EPI, awareness campaigns on prevention of diseases to rural villages in Zamzam operational areas
Beneficiaries: 56,000 persons (28,000 women, 18,000 men, 5500 girls, 4500 boys, 450 persons with disabilities)
- 5** Screening and treatment of malnutrition (MAM and SAM) among children under 5 and PLWs and establish referral system
Beneficiaries: 19,613 children under 5 and 24,377 pregnant and lactating women; 8472 girls and 8140 boys



134,136

**Beneficiaries of Mother and Child
Care Services**

HEALTH AND NUTRITION OBJECTIVE

B

Improve health infrastructure and facilities in areas where they don't exist and rehabilitate health facilities at target locations.

- 1 Establish new health facilities in locations where there are critical gaps and expand existing facilities- not done... is there a story to tell?
- 2 Rehabilitate and equip the existing health facilities at strategic locations
- 3 Expanding operational capacity of existing facilities by improving utilities at respected Health & Nutrition health facilities

HEALTH AND NUTRITION OBJECTIVE

C

Increase community awareness and knowledge on communicable non-communicable diseases prevention health promotion related to these diseases targeting community members in targeted regions



- 1 Mobilize and increase awareness of targeted communities on handwashing, IYCF, use of moquito nets, drinking safe water, Open defecation and use of MMN
Beneficiaries: 56,000 persons
- 2 Increase immunization coverage for vaccine preventable diseases targeting mothers and children in the targeted locations
Beneficiaries: 10,200 children (5610 girls and 4590 boys)

Internally displaced individuals and families in camps on the outskirts of cities benefited from Mobile Clinics organized by Zamzam Foundation. The Mobile Clinic included the distribution of diverse types of medicines and a medical team that supervised the provision of medical examinations to individuals. This project made possible the provision of urgent medical services directly to those who need it most. It provided all the medical supplies and support required for the successful implementation of an initiative designed to reach and benefit the largest possible number of affected people.

ORPHAN SPONSORSHIP

Our orphan sponsorship program consists of care services that provide health care, education and financial support as well as other kinds of support for host families looking after orphans. Every year, while maintaining support for existing orphans, we aim to care for more orphans, enroll them in schools, provide medical checkups and healthcare, make them happy during Eid festivals with clothes, shoes, and gifts as well as entertaining events such as sports tournaments and fun fairs, to prevent them from feeling the lack of their parents and left out of community.

We are grateful to local businesses and institutions as well as international supporters for making our work possible in caring for vulnerable young people. In a country where poverty is widespread and thousands of people die every year of hungry, disease and becoming an orphan at the age of young seems like a death sentence. This was where Habiba sheikh found herself, the youngest of five children, who left the family to fend for herself at an early age. After some years, she had to relive her trauma again after losing the father of her children. She struggled to feed herself and her children and managed to start a small shop selling Zamzam Foundation met with Habiba and took on the sponsorship of her children, a moment that changed her life for the better. Two years later, she registered her children in Al-fajri school where tuition fees are waived for all orphans through Zamzam. Thereafter, she benefited from the small business for orphan families' program and her shop started to grow and now her family earns a decent income and future looks brighter for a mother and her children.

14,816

**Orphans and Orphans families
reached through our programs
in 2021**





101

**small and medium
size businesses
set up by orphan
with support
from Zamzam
Foundation**

IMPACTED

EDUCATION:

This year, **800 orphans were enrolled in schools 350 girls and 450 boys; Full scholarships were granted to 300 of them, 140 girls and 160 boys.**

Three orphaned boys were able to attend university with full support from Zamzam

MEDICAL CARE :

3000 orphans were provided with medical care: 1,350 girls and 1,650 boys 3,646 orphans received Eid gifts, 1,458 of them girls and 2,188 boys

INCOME GENERATION FOR ORPHANS ABOVE 18 YEARS AND THEIR FAMILIES :

Orphaned children and their host families are supported with income generation projects through grants and loans to provide them with gainful/employable skills (TVET). We were excited by the support we received in this project, surpassing our targeted 30 business for orphans by more than 300% with the **establishment of 101 small and medium size businesses : 43 males and 58 female owned.**

EDUCATION & SKILL DEVELOPMENT

OBJECTIVES

Provide a good learning environment for students in schools by expanding and improving the school infrastructure

Improving the quality and suitability of school curriculums and increase support materials

Seeking self-sufficiency for schools Administrative meetings

Provide scholarships and support the management of school talent - for students such as innovation, arts and culture

Creating a safe and fortified educational environment

Improving the quality of primary and secondary education for schools run by Zamzam

The education department is one of the oldest in our foundation. Zamzam's goal is to provide quality, affordable education to as many children as possible. These past two years, our children and their educators faced a new challenge in the form of Covid-19 which affected many students and their families. Despite the challenges of these times, we were able to improve the quality of primary and secondary education and learning environment for students in schools.





MOGADISHU

Alfajri secondary - 1100 students
 Alfajri Primary jungal - 600 students
 Alfajri secondary iftin. 130 students

HARGEYSA

Furaat primary and KG - 300 students
 Abu-Hureyra secondary for girls - 500 students
 Rayan Educational Centre - 330 students, 210 of which are girls

We expanded and improved the schools infrastructure through the building of two new chapters. In addition, the furniture of two schools were completely replaced or rehabilitated.

Beneficiaries: 1681 students (730 girls and 942 boys)

Zamzam organized courses for parents and connected them to schools and strengthened the relationship between the home and school environment for a more integrated and effective learning system. Quarterly meetings were held between the department of education and the Council of Parents. This year, we conducted a thorough review of our school curriculum and the changes led to a better quality and more appropriate curriculum with increased availability of support materials. To enhance the overall management of schools, two training seminars were conducted on good management.

2,960

STUDENTS ENROLLED

267

GRADUATES FROM SECONDARY

521

NEW ADDITIONAL STUDENTS ENROLLED TO THE SCHOOLS

1,820

REHABILITATION OF SCHOOLS, REPLACEMENT/REHABILITATION OF SCHOOL FURNITURE

1,820

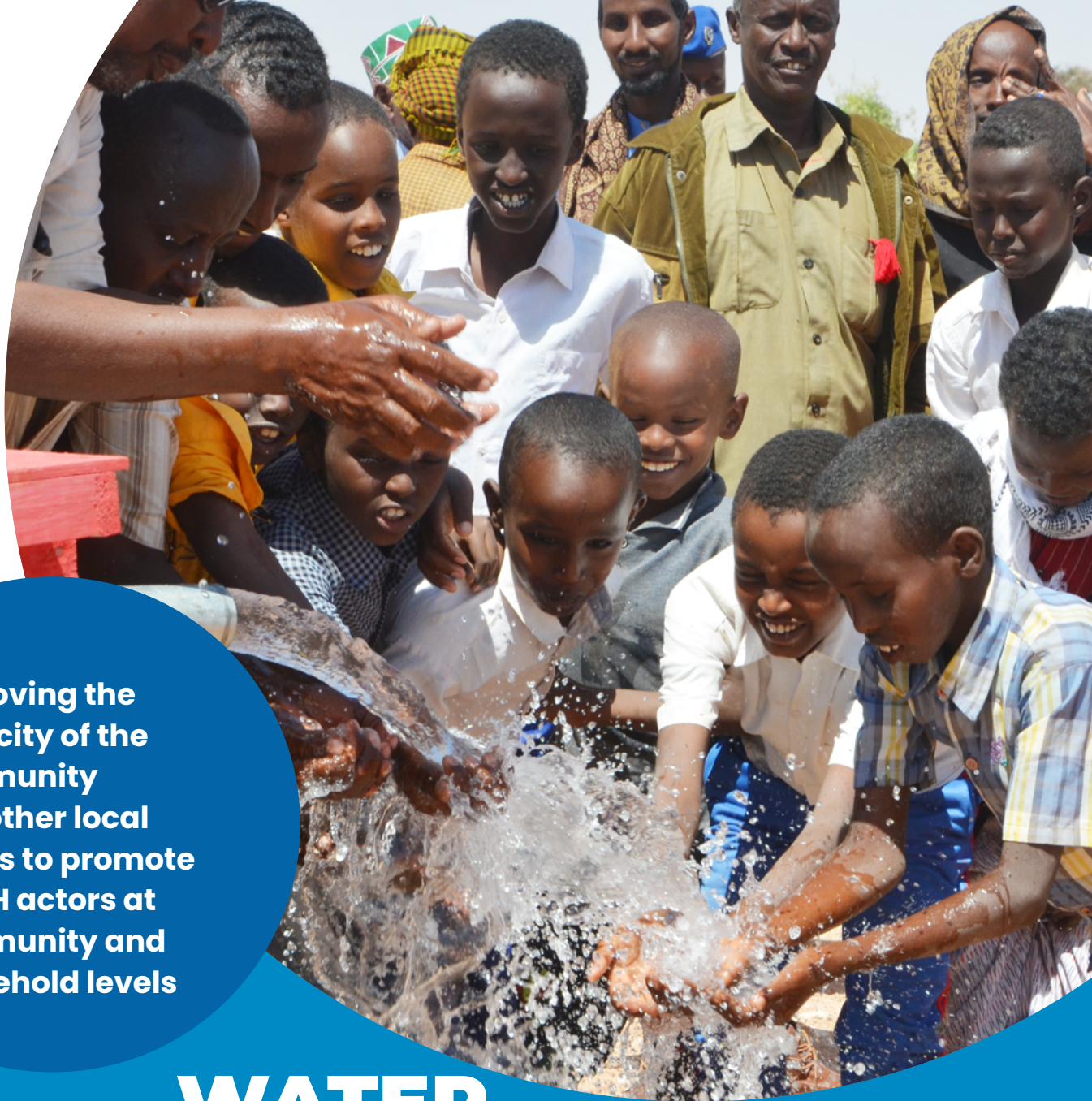
CREATE PLATFORMS FOR TALENTED PEOPLE TO SHOWCASE THEIR TALENTS

157

TOTAL NUMBER OF STAFF (TEACHERS, MANAGEMENT AND OTHER STAFF)

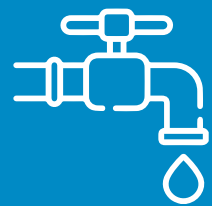


AVERAGE STUDENT ATTENDANCE RATE



Improving the capacity of the community and other local actors to promote WASH actors at community and household levels

WATER, SANITATION & HYGIENE



To improve availability, access and utilization of clean and safe water and sanitation facilities at household and community level, we rehabilitated water and sanitation infrastructures in targeted locations, established strategic and sustainable water sources in strategic locations and upgraded existing water sources in critical areas in targeted locations.

We also provided hygiene kits to communities most vulnerable to AWD in targeted locations. In addition, we established sanitation facilities to crises prone communities. We conducted social mobilization and awareness raising workshops on hygiene practices among targeted communities

IMPACT IN 2021

Rehabilitation of 3 old boreholes

15000 beneficiaries served (3,480 women, 3360 men, 2,630 girls and 2530 boys and 255 people with disabilities

To improve the capacity of the community and other local actors to promote WASH actors at community land household level.

Established new and reactivated existing WASH/WES committees

Trained of WASH/WES Committees on management and Maintenance of WASH infrastructure

Beneficiaries: 16 persons, 4 women and 12 men

To improve the capacity and willingness of duty bearers to undertake inclusive planning

that involves the citizens in planning and delivery of WASH services, Zamzam engaged community members and local authorities in the targeted locations in planning, design and implementation of WASH programs.

27 persons were engaged

150

EMERGENCY
WATER TRACKING

7

BOREHOLES
CONSTRUCTED

140

NEW SHALLOW
WELLS

12000

HYGIENE KITS DISTRIBUTION
TO COMMUNITIES MOST
VULNERABLE TO AWD IN
TARGETED LOCATIONS

42

ESTABLISHED
SANITATION FACILITIES
(NEW LATRINES
CONSTRUCTION

14,404

HYGIENE PROMOTION
AND AWARENESS
RAISING





البرنامج الصومالي
للموهبة والإبداع
SOMALI PROGRAM FOR
TALENT AND CREATIVITY

THE SOMALI TALENT AND CREATIVITY PROGRAM



In 2021 we formally started a program that had been in the making for some time. The Somali Talent and Creativity Program is aimed at identifying talented and gifted people in Somalia, developing their special talents in the scientific and intellectual fields and empowering them to succeed and develop their unique abilities, skills and talents to help the whole society. A private bus transports the students to and from the Entrepreneurship Incubator center. Zamzam provides full scholarships to gifted students from poor backgrounds to go to the best schools. Each student has a mentor and guide who provide consistent educational and behavioral follow-up. Enrichment programs are offered to these students to develop their skills in fully equipped laboratories and halls with highly qualified trainers.



PEACE BUILDING & GOVERNANCE

Faduma Ali Nur (Damaleey) is a 46 yrs old woman from Kulmis town in Jowhar district. Faduma has eight children. She was one of the 100 women who benefited from a project spearheaded by Zamzam Foundation (ZZF) together with Somali Stability Fund (SSF), aimed at contributing to the wider peace building and State building agenda being undertaken by the Government of Somalia

and its international partners.

A component of the project Faduma participated in was Capacity Enhancement trainings for women in leadership, advocacy, communication, and facilitation skills as well as on conflict resolution and peacebuilding.

“ Before the trainings I had no confidence in myself and my ability to be a community leader and advocate for peace but after getting the trainings, I can feel the clan elders are finally seeing women as important as them in the peace process”.

In nomadic families, women are seen as subordinates and therefore hold little to no negotiating powers in control of assets and resources. Projects like these therefore creates bottlenecks towards women’s inclusion and participation both at the dialogues sessions and decision making.

“I have great confidence in myself as I am now a member of the mediation committee and recently took part in the inter-communal mediation within the agricultural communities in Jowhar.”



Acknowledgement

All of Zamzam Foundation's work has been made possible because of the commitment and dedication of our local and international NGO partners in humanitarian aid and development, our volunteers and staff. All of you have contributed your support in unique ways to our work and each and every one of you is valuable, appreciated and critical to our mission of alleviating poverty in Somalia.



“And if anyone saved a life, it would be as if he saved the life of the whole people.”
 - Qur’aan 2:247
“The best among you are those who bring greatest benefits to others.”
 - Prophet Muhammad



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Facebook : Zamzam Foundation
Twitter : @zamzamsom
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